# A manual for understanding and using the Impex Control Center

SYSCTL AB - version 5.1.3

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## Introduction

The Impex Control Center (from here on ICC) is the appliance for fleet management of Impex scanners. These scanners can be USB Protect stations - the physical stations that are kiosks where removable media is handled - and DataLocks - which scans and controls network flows.

This manual will go through the functionality of the ICC explaining how to use it.

The ICC will contain the master configuration for the USB Protect stations and the DataLocks, which is edited using the graphical user interface. The ICC is also receiving scan records and meta data when a check has been performed on an USB Protect station or in a DataLock. If a USB Protect station or a DataLock is configured to send files to the quarantine, the ICC also receives copies of the files that are to be quarantined.

Normally an ICC server is a virtual appliance, but it can also be installed on a physical server.

### History

In the beginning IMPEX stations all had the same configuration and fetched their updates from the same server. When customers started deploying IMPEX stations inside of their infrastructure with different configurations it quickly became apparent that each customer needed their own server with their own settings. The ICC was developed to address this need. It is a web based server component which contains configurations for all Impex scanners within an organization.

#### Components

The ICC server contains a web application, a web server, a database, several scripts and system timers. It runs tightly integrated with the operating system, a version of Linux<sup>1</sup>. All components are packaged using the RPM packaging system with signed packages. This mean that all packages gets validated, that they come from the right trusted source repository and that all package content has been intact since its release, i.e. check that it has not been manipulated.

The operating system packages, IMPEX software packages and all anti virus signature updates are synchronized with an upstream repository server which in the common case is *updates.sysctl.se*. These updates are then provided to the IMPEX stations connected via the installed ICC server.

#### **Network Setup**

The main update server is hosted by SYSCTL. All customer ICC-servers need to fetch their updates from it. Usually this is done through the company proxy using proxy authentication. The ICC-server will verify the certificate of the remote server and then fetch any available updates. This is done over TLS (HTTPS) and done several times per day.

The IMPEX Stations in turn, connect to their configured ICC-server and fetch their updates from it. This is also done over TLS and they also verify the ICC-server's certificate before establishing the connection.

 $<sup>^1\</sup>mathrm{CentOS}$  7.x or Fedora Linux 64-bit

To summarize, only port 443 using TCP needs to be open between the network components and only in one direction.

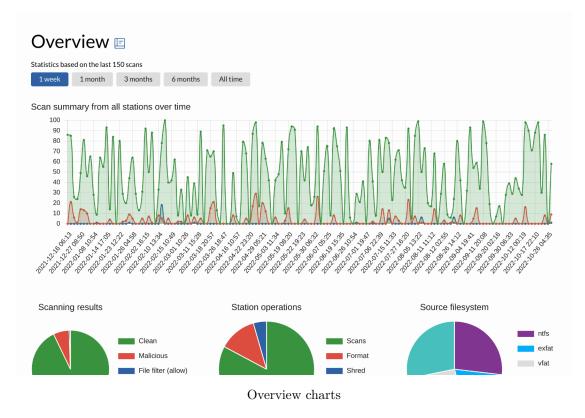
If the malware alert function is to be used the ICC server also needs to be able to connect to a SMTP server specified by the customer.

## Time

All time is fetched via the ICC server as well which in turn fetches it from the main repository server. This is also done over the TLS connection.

## Overview page

After logging in, the first thing displayed on the dashboard is a collection of graphs aggregating information from the last 1000 scans. You can also select data for specific time periods, including 1 week, 1 month, 3 months, or all time.



The overviews show the different USB vendors used, how many stations have been used, a timeline and a grand total of clean files, malware and allowed files<sup>2</sup> scanned and found.

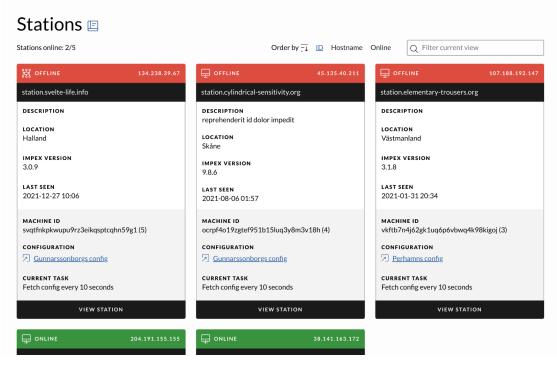
## Navigation menu

The side navigation is always visible and roughly groups the available functionality of ICC.

 $<sup>^2\</sup>mathrm{Files}$  tagged as malicious but explicitly allowed by a file filter rule

## Stations

The stations page lists all registered and approved stations, each station is represented as a card. When a new IMPEX Station is installed and connected to the network it will first register with its configured ICC server. It will then wait for an administrator to log into the ICC server and click the "Approve" button. This process is explained in detail in the work flow chapter Registering a new IMPEX Station.



Station cards list

## Station Card

The station card contains information that can be set by the administrator helping the administrator to identify and locate the station. The fields can be edited in the station detail view.

- Station name, defaults to the hostname the station had when it registered and the IP address that the ICC saw the station registration coming from. Note that this can be set to any string. It is not used by the system in any way.
- **Description**, station description
- Location, station location
- The Last seen, shows when last the station was seen by the ICC server. When last seen is more than three hours ago the status of the card changes from "Online" to "Offline"

- Machine ID, unique per IMPEX Station installation and can also be seen on the "System Information" page on the IMPEX Station. Within parenthesis the Station ID is shown. This is the ID allocated by the ICC for this station.
- Configuration, the Configuration this station is using. Click on it to go to the configuration
- **Current Task**, the station's ICC-connection state. It can be used, among other things, to set how often the station should contact the ICC server and look for configuration updates

To edit or view more details about the station and its operations, click View station.

### **Station Details**

> stations station.ne	C Edit Station					
🖵 USB Protect Informat	ion					⊕ Show more details
STATUS Online	HOSTNAME station.nervous-catcher.org	IMPEX VER 0.1.0	SION	CONFIGURATION	nfig	LAST SEEN 2021-12-19 06:47
IP ADDRESS 204.191.155.155	DESCRIPTION -	LOCATION Dalarna		<b>CURRENT TASK</b> Fetch config every 10 se	conds	<b>SYSTEM TIME</b> 2022-05-02 12:58
MAC ADDRESS 3b:a3:06:e6:b7:0f	MACHINE ID ahv8imkqbnkdqk1a0fi1973fnod9240i			Daily station token ④ <u>Get</u>		UPTIME 8h 48m 3s
24 Operations						
Operation Operation	ID	Files	Malware	Date	File filter ma	atches
Network 150		58	9	2022-10-28 18:05	1	✓ View files
Scan 144		71	0	2022-10-17 09:06	0	河 View files

Station details (collapsed)

The Station Detail view contains station information and the operations belonging to it. This includes scans, formats and shreds. Here one can edit station information details.

	ation			<ul> <li>Hide more deta</li> </ul>
Online	HOSTNAME station.nervous-catcher.org	IMPEX VERSION 0.1.0	CONFIGURATION	<b>LAST SEEN</b> 2021-12-19 06:47
P ADDRESS 204.191.155.155	DESCRIPTION	LOCATION Dalarna	CURRENT TASK Fetch config every 10 seconds	<b>SYSTEM TIME</b> 2022-05-02 12:58
AC ADDRESS Bb:a3:06:e6:b7:0f	MACHINE ID ahv8imkqbnkdqk1a0fi1973fnod9240i	<b>STATION ID</b> 2	DAILY STATION TOKEN	UPTIME 8h 48m 3s
			DAILY LOGS	<b>LOAD</b> 0.04 0.08 0.06 1/464 16614
			NETWORK EDIT SIGNIFY BUNDLE	KERNEL Linux version 3.10.0- 1160.53.1.el7.x86_64
			NETWORK EDIT SIGNIFY BUNDLE	16614 Kernel Linux ve

Station details (expanded)

Clicking "Show more details" also shows information about the Scanning Engines used by this station and their status.

Notable fields in the expanded view is explained in the sub chapters

#### Station name

Here set to station.nervous-catcher.org, this can be set to any string

#### Hostname

The value here is used to set the impex station's hostname

### Configuration

Link to the configuration used by the station

### Daily Token

This link leads to the daily token used for station administration. The token is a password that can be used to login locally on the station by an administrator. We refer to the station operation guide or SYSCTL support for more information on how to login

#### Daily Logs

This link can be used to download an archive of the system logs from the station. These get uploaded every night

#### Current task

This gives an option to choose the update frequency the impex station checks for configuration changes and sends scan results to the ICC server.

#### SSH Public key (DataLock only)

The public SSH key for the station

Current task is also used to reset sides on the Impex station, more about this can be found under reset sides.

The operations listed in the station view are only the scans, formats and shreds associated with the station and will be described in detail in the Station Operations chapter.

## **Station Operations**

The different operations performed by the USB Protect station and the DataLock will get logged and transferred to the ICC server where it is stored as a historic database over actions that have been performed by the different devices and the different users.

- Format. A user has requested that an USB device be formatted to remove its content. This operation is performed on an USB Protect station.
- Shred. A user has requested that an USB device be shredded to remove its content. This is a more in-depth version of media formatting. This operation is performed on an USB Protect station.
- Scan. A user has requested that a USB device be checked when it is inserted into one USB port. This operation is performed on an USB Protect station.
- Transfer. A user has requested that the content of a USB device be checked as it is transferred onto another USB device. This operation is performed on an USB Protect station.
- Network. A network file upload has been done to a DataLock.

In the picture below, you can see the different operations that have been performed by different devices under the control of an ICC.

Oper 150 Operation	rations 🗉				Q Search	
Operation	Station Name	Files	Malware	Date	File filter matches	
Network	station.nervous-catcher.org	58	9	2022-10-28 18:05	1	✓ View files
Format	station.svelte-life.info	0	0	2022-10-26 04:35	0	
Transfer	station.svelte-life.info	86	8	2022-10-24 10:23	0	☐ View files
Transfer	station.elementary-trousers.org	30	0	2022-10-23 01:23	0	✓ View files
Transfer	station.cylindrical-sensitivity.org	98	0	2022-10-22 15:22	0	✓ View files
Transfer	station.cylindrical-sensitivity.org	88	0	2022-10-17 22:10	0	✓ View files
Scan	station.nervous-catcher.org	71	0	2022-10-17 09:06	0	✓ View files
Transfer	station.elementary-trousers.org	90	0	2022-10-17 04:52	0	万 View files
Transfer	station.elementary-trousers.org	98	16	2022-10-15 10:31	0	🕞 View files
Transfer	station.nervous-catcher.org	28	0	2022-10-12 00:19	0	✓ View files

### Operations for a station

When an IMPEX Station is used the operation result is uploaded to the server<sup>3</sup>. The Operations page shows all scans, formats and shreds from all stations.

Each row is an operation. To see more information, expand the row by clicking it.

<sup>&</sup>lt;sup>3</sup>This can be turned off, see the Configuration chapter

Operatio 150 Operations					Q Search		
Operation Station N	lame	Files	Malware	Date	File filter matches		
Network station.	nervous-catcher.org	58	9	2022-10-28 18:05	1	√ View file	
Operation Data			Transfer Inf	ormation			
FILE COUNT EXECUTION TIME			SSH KEY US	D TO SUBMIT FILES FOR S	CAN		
58	12m 0s		Pelle				
MALWARE COUNT	START TIME		SSH PUBLIC	KEY FINGERPRINT			
9	2022-10-28 18:05		SHA256:PdlxCxfuP5RSKvkZO5qKHIWVpvLxALdWXH				
TOTAL SIZE	END TIME		k3X7E6b9s				
49.2 MB	2022-10-28 18:17		SUBMITTING	IP AND SOURCE PORT			
			192.168.0.1				
File list as CSV	View as PDF			LOAD DESTINATION			
				92.168.0.11:new_drivers			
			datalocker	2.100.0.11.new_anters			
Station Information at t	he time of the operation						
STATION ID	UUID OF OPERATION		IDENTIFICA	ΓΙΟΝ	IMP	EX VERSION	
	e7f4f246-0d28-4bce-ba4c-5cba65ea08e	-	Kalada Ba	rgman30@hotmail.com	0.1.0	<u> </u>	

Expanded operations view for a station

The expanded view contains detailed information about the operation. Most are self explanatory but these are explained in detail:

This information is especially useful when writing USB device black and whitelists.

- UUID of scan, an unique number for this operation which can be used for reference
- **Identification**, in the case that "Require Identification" is turned on, this fields will contain the identification field's value entered when doing the operation

Scanning engines used, their DB versions and last updated signatures are also included, as well as IMPEX software version running on the station.

In the case the operation is a Scan operation, the view, including the files, is also available for download as a PDF or as a CSV file by clicking the "View as PDF" or "File list as CSV" button. The PDF report is limited to include a maximum of 1000 files due to the resources used. This is approximately 128 pages and takes about 10 seconds to generate.

To see the actual files belonging to a scan operation, click View files.

In the case of a "Scan Only" operation the USB target fields are empty, otherwise they contain the serial id, vendor and model information for the target USB device.

The source and target USB device fields are useful when creating Device Filters.

## ICC Users

This view lists the ICC users. These are the users that can login to the ICC. They can be normal admin accounts, super admin accounts and read only accounts. The read only accounts can view everything but change nothing.

Local users for the ICC GUI. 5 Users				Q Filter	+ 0	Create User
Username	Fullname	Super Admin	Read Only			
josefin	Josefin Sjöberg				🖂 Edit	⑪ Delete
marie	Marie Norberg				🖂 Edit	⑪ Delete
berit	Berit Samuelsson		~		🖂 Edit	前 Delete
lars.andersson	Lars Andersson				🖂 Edit	前 Delete
linda	Linda Viklund	~			🖂 Edit	⑪ Delete

ICC User view

To create a new user, click "Create User". All users created here will have so called **staff** status, this means they can view, edit and delete everything. If the read only box is checked they can still view everything but they cannot change or delete anything.

"Super Admin" access means that the user can also access the **/admin** page. This is something that normally is never needed. This view gives raw access to the database behind the ICC and changing anything here can make ICC stop working and thus, the entire fleet of IMPEX scanners connected to it.

## Files

File Name	Operation I	Operation ID		Filter Rule	
/vit.m4p	150		890.2 KB		
/synergistic_portals_account.pre	150		659.8 KB		
/account_optimering.ms	<u>150</u>		701.7 KB		
Checksums		External Sea	arches		
MD5     ☑ VirusTotal       9DC4C5A36CE3A89BD29A1A5FB1AFDED8     ☑ adolus FACT       SHA1     ☑ adolus FACT       0FDC4B92F95B0C4694EE5ACCBA3BC036B9FA5BBA     IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII					
/groupware_bord.jpgm	<u>150</u>		883.5 KB		
Checksums		External Sea	arches		
MD5 EB0FB5DADA3FA44B104D6F2FAABAB7B8		☑ VirusTot ☑ adolus F.			
SHA1 AB8D23CE4C658B6CB0D67A03ADAEEDAC2E6C20E1					
SHA256 9ED9D9505EBDACABB15EA3F180F0CBD5CCBEFC22EEC862C07E1B54FDDF	B305E				
Engine Findings					

Files scanned

This view lists all the scanned files. If one came here through clicking on **View Files** on the Operations-page they are automatically filtered on the Operation ID.

Each row is a file and by clicking on it, it expands and lists more details:

- Size, size of the file in bytes
- **Operation ID**, the operation id this belongs to
- Engine Findings, this section contains names of the scanning engines that tagged this file as malicious and the tags from that engine for this finding.
- MD5, SHA1, SHA256, different algorithm checksums for this file
- Filter Rule, name of the matched File Filter rule, if any

If you are looking for a specific file, use the "Search" box at the top of the page. Note that this will do a text search on the entire file database.

## Configurations

<ul> <li>&gt; SETTINGS</li> <li>Configurations</li> <li>2 Perhamns (</li> </ul>			٩	Filter cu	Create Configuration
Engines	Station functions		Station behaviour		
ClamAV	Require Identification	SUPPORT CONTACT	Upload File Meta		DEFAULT LOCALE
Comodo	Email Scan Reports	-	Offline Monitoring	1	sv-SE
SET ESET	Identity List Completion	COLOR LEFT SIDE	Quarantine Files		PAUSE SYSTEM UPDATES UNTIL
F-Prot (legacy)	Sound Enabled		Send Application Logs		mm/dd/yyyy
Sophos	Show Format Option	COLOR RIGHT SIDE	Screensaver timeout		PAUSE ENGINE UPDATES UNTIL mm/dd/yyyy
Ikarus	Show Shred Option		Lock station		
🗌 Yara	Show Scan Option	Stations using this Config			MALWARE ALERTS
Trend Micro	Print Receipt				
<sup>1</sup> Gunnarsso	nborgs config			🖸 Edit	⊕ Show Advanced Setting:
Engines	Station functions		Station behaviour		
ClamAV	Require Identification	SUPPORT CONTACT	Upload File Meta		DEFAULT LOCALE

Configuration cards

This is where the **control** is in the IMPEX Control Center. Each section is a configuration group setting, configuration card, that can be assigned to a station in the station detail view. The idea is that one has a configuration setting, for example the internal ICS/SCADA environment and then another for the IMPEX stations in the office areas. That is, two configurations but many stations.

In the configuration you specify which scanning engines you want active, which options should be activated in the IMPEX Station, which ICC server to report to. You can also choose which, if any, Device or file filters should be used.

Configuratio							
configurations					QI	Filter curre	ent view
<sup>2</sup> Perhamns config	2				(	🗹 Edit	⊖ Hide Advanced Settin
ingines	Station functions			Station behaviour			
ClamAV	Require Identification	SUPPORT CONTACT		Upload File Meta		DEFAUL	TLOCALE
Comodo	Email Scan Reports			Offline Monitoring		sv-SE	
ESET	Identity List Completion	COLOR LEFT SIDE		Quarantine Files			YSTEM UPDATES UNTIL
<ul> <li>F-Prot (legacy)</li> </ul>	Sound Enabled			Send Application Logs		mm/dd	/уууу
<ul> <li>Sophos</li> </ul>	Show Format Option	COLOR RIGHT SIDE		Screensaver timeout	off	PAUSE E mm/dd	NGINE UPDATES UNTIL
Ikarus	Show Shred Option			Lock station			
Yara	Show Scan Option	Stations using this Co	nfig			MALWA	RE ALERTS
Trend Micro	Print Receipt						
Advanced Settings							
ROXY SERVER	DEVICE FILTER SET		TIMEZONE		🔽 Hic	de Networ	k Information
ttps://repo.speedy-wallaby.se	-		Asia/Kolkata		Ud	lev Rules E	nabled
	FILE FILTER SET		DEFAULT FILE S	SYSTEM	Dis	sable temp	oorary file storage
	-		exfat		Use	er filesyste	em selection
	EMAIL SCAN REPO	RT TYPE	@PAPER RECEI	PT TYPE			

Editing a configuration

### Settings

#### **Require identification**

If this check-box is ticked, the user has to provide identification to use the IMPEX Station. This can be anything (depends on the policy set by the company). If the user wants a scan report it needs to be an email address. Note that the ICC admin must have configured SMTP correctly for this to work and also ticked the box "Send scan reports".

#### **Email Scan Reports**

If this checkbox is ticked, the user will get an scan report via email. This require that the user is identified by a valid email.

#### Send Scan Reports

An email of the scan result is sent to the entered identification. This is only possible if the station has "Require identification" enabled. If the station is a Datalock Impex Station, the identification is taken from the linked contact in the SSH key used for uploading the scan.

#### Sound Enabled

USBProtect will play sound effects if this checkbox is ticked after an operation.

#### Support Contact

Select the Station Identity that should be used to for support contact information on USBProtect.

#### Color Left Side

The color that should be associated with the left side

#### Color Right Side

The color that should be associated with the right side

#### Default Locale

Sets the default language for the station

#### Paper Receipt Type

By default only details about malicious files are printed on the receipt. Changing the "Paper Receipt Type" to the "Full File Listing" option turns on printing of details for each file scanned.

#### **Proxy Server**

The proxy that the station should use to access the ICC.

#### Upload File Meta Info

This uploads the Scan, Format, Shred and Files meta information that are listed below the *Operations* and *Files* menus. This is needed for statistics and audit trails. There are use cases when files names and checksums should be kept private in which case this can be turned off for that IMPEX Station Configuration.

#### **Print Receipt**

If this is enabled and a receipt printer is attached, a scan will result in a printed receipt containing a summary of the scan together with its unique scan number

#### Show Format Option

Enable this if it should be allowed to use the IMPEX Station to format a USB device with the FAT32 or EXFAT file system. When enabled, a new button will appear on the IMPEX Station when a single USB drive is inserted.

#### Show Shred Option

Enable this if it should be allowed to use the IMPEX Station to shred a USB device. When enabled, a new button will appear on the IMPEX Station when a single USB drive is inserted. Shredding a device means writing random bytes to each sector of the device to make the potential recovery of information harder.

Note: bitlocker drives cannot be shredded at the moment because IMPEX cannot re-create the bitlocker container. If a device has a bitlocker container on it, the shred-button will not be shown. Until this is resolved we recommend changing the bitlocker password to something very long which is practically the same as shredding it.

#### Show Scan Option

Enable this option if there is a use case for only scanning devices without transfer. When enabled a |Scan button appears on the IMPEX Station when a USB device is inserted. Single scan results are also uploaded to the ICC (if the "Upload File Meta" is enabled) and a receipt is printed if a printer is attached and enabled.

#### Disable transfer mode

Transfer mode is enabled by default and allows users to scan a device and then transfer the files to another device connected to the secondary USB port. There is no direct setting to disable transfer but the Device Filter functionality can be used to block transfers. The following Device Filter rule with empty vendor, model and serial number configuration will block transfers.

Configuration value
disable transfer
target
Block

#### **Identity List Completion**

If "Require Identification" is enabled there is an "Identification" step where the user needs to enter an identity using the on-screen keyboard. If this option is enabled and a Identity List has been created using the Identities view the user will be presented with a matching list of identities when starting to enter an identity using the on-screen keyboard.

#### Send Application Logs

The IMPEX station sends the system logs to the ICC server every night. If this checkbox is ticked, the application logs will also be uploaded. This can help greatly if SYSCTL needs to investigate an issue a customer has. The application logs contain file names and identification entered which, in some industries, should never leave the scanning station.

#### Screensaver timeout

Screensaver timeout in minutes, setting it to 0 disables it. This makes the initial start screen dim out if no one interacts with the screen in the configured time period.

#### Lock station

Enable this to lock the IMPEX station interface so that only users who identify themselves can use it. At the moment only unlocking with NFC UID is supported. The coupled identity will then be "logged into" the station and the "identification" field of the coupled identity will be automatically used for the identification step.

Unlocking with NFC PIV or AD username and password can be added on customer demand.

#### **Malware Alerts**

Enter a comma separated list of email addresses that should get an alert email if a malware was found in a scan. This will use the SMTP settings entered under the "Server Settings" menu. When set, emails like below will be sent.

From do-not-reply@romab.com 😭 Subject ICC malware alert To Me <gk@romab.com> 😭

#### Malware alert

Station:

Scan 4B332AAC-D5A5-11E7-A602-30E6FC8205E0 on IMPEX Station ID 23 contained malware

Title: impex-gk/10.10.0.5 Location: u88, bredvid gk Description: utvecklingsmaskin Scan: Scani 610 (server side) Time of scan: 2017-11-30 08:06:13.355504+00:00 (server side) File count: 63 Malware count: 1 USB source serial: 1601231422481072509314 USB source vendor: UDisk USB source model: General

#### Identification entered: gk@romab.com

To see more information please go to your ICC server

Malware alert

#### **Offline Monitoring**

A mail will be sent to the email specified on the SMTP Settings card (Station Offline Mail To) if a station using the configuration is offline for six hours or more.

#### Quarantine Files

When set, files containing malware will be uploaded to the ICC and will be available in the Quarantine View for further analysis.

#### Pause system updates until

Setting this will pause stations fetching operating system updates until the set date.

#### Pause engine updates until

Setting this will pause stations fetching Anti Virus Engine signature updates until the set date.

#### Timezone

Specify which timezone the connected stations are to use.

#### ICC Server

In case an IMPEX Station is moved or for some other reason should point to another ICC Server, this is where this is changed.

The proxy server configuration. E.g. "http://proxy.tld:3128"

#### **Device Filter Set**

This is a drop-down list of the available USB Device Block/Allow Filters. By default all USB storage devices are allowed so if nothing is chosen, nothing is blocked.

When a change has been made, "Save" must be clicked for this to be saved to the server side. Press "Close" if there is no need for saving or if you want to discard your changes.

The settings get picked up by the IMPEX stations the next time they poll which is configurable per station. See the station setting "Current Task".

#### File Filter Set

This is a drop-down list of the available file filter sets. File Filters are useful for collecting sets of files that should never be marked as malware. See the file filter chapter on how to create and maintain these sets.

## Advanced settings

On the configuration card there is also a "Show advanced settings" sub menu which when it gets expanded has additional settings which normally should not be changed.

### **UDEV Rules Enabled**

To make sure nothing else than USB Storage Devices can be attached to the IMPEX Station there are Linux UDEV rules which can be activated, making it impossible to connect a keyboard or, more importantly, do any kind of rubber-duck<sup>4</sup> attack. If you change this variable you need to reboot the station for it to take effect.

#### Receipt type

The default receipt printed when receipt printing is turned on includes:

- IMPEX version
- UUID of scan
- Date of scan
- Station used for the scan
- AV engines, their versions and the date when their db signatures were last updated
- Number of files scanned
- USB device information, like USB serial number, model and maker
- File system
- ID entered if one was entered

If any malware is found during the scan, details about the malware is added to the receipt:

- Filename with malware
- Size of file
- AV engines that detected the malware
- Malware classification names
- MD5 and SHA256 checksums of the file in question

Then there is another receipt type that is called *full file listing* that can be chosen that includes all of the above but also adds a complete listing of all scanned files together with checksums of each file. This can lead to very long printed receipts which is why it is not turned on by default. This option can be useful for example when shipping software to customers and including proof it was scanned and a full file listing with checksums of files included in the shipment. There is currently a limit on 1000 files.

 $<sup>^{4}\</sup>mathrm{A}$  rubber-duck is a USB device which changes its mode of operation and turn itself into a keyboard, a network device and so on

#### Email scan report type

Normally the email that gets sent on a scan only contains basic information on the scan. Potentially sensitive information like file names are not included. By changing this setting one can get a PDF report attached to the email or a PDF report and a zipped CSV file with all the files scanned. These are just like the reports one can download from the Scan view.

The PDF report, due to resource limitations, contains a maximum of 1000 files. Files with malware hits will be included first to ensure that they are included even if the scan contains more than 1000 files.

The CSV report, due to size limitations, will only be produced and attached if the amount of files are below or equal to 800 000.

#### Disable temporary file storage

By default, Impex USB Protect stores all files from the source device on the local hard disk. If the device contains sensitive data and temporary storage might pose a risk, it is possible to turn this feature off. By turning it off, Impex USB Protect will instead scan directly on the source device without saving any files on the local hard disk. The downside is that the scan will take longer, around five times longer with five engines enabled.

#### Default File System

Whenever a format operation is needed and there is no source USB device hint on what filesystem to use, this setting will choose which filesystem to create. The default is "vfat" which automatically gets upgraded to "exfat" if the target drive is larger than "vfat" can handle. One can also choose "ntfs" or to always use "exfat" directly. NTFS is slightly slower to create but it is the only of these filesystem to support symbolic links which might sometimes be used on CD/DVD media.

#### **Hide Network Information**

By default the stations have a Network Status tab under System Settings that show detailed information about IP addresses, DNS and gateway information. Enable this setting if that is not the desired behavior. Note that if the station has been offline for more than one hour, the network information will automatically be shown again to help in troubleshooting.

#### User filesystem selection

This setting allows the user to choose whether the media should be formatted with vfat, ntfs, or exfat. A dropdown menu will appear before initiating either a format or a shred operation.

## **Device Filters**

## Overview

IMPEX supports blocking USB devices on vendor, model and serial numbers. Wildcards can be used. One can define rules that override blocking rules or vice versa. IMPEX uses Rule Sets to organize rules into groups where the last matching rule takes precedence.

## Sets

On the configuration card one attaches a Device Filter. These are created on the Device Filters page.

Device Filters			> Manage Rules + Create Rule Set				
3 sets			Q Filter current view				
<sup>3</sup> Device Filter Set #3			匚 Edit 前 Dele				
Rules		Included Sets					
Allow Device Filter Rule #13	Ē	Device Filter Set #1					
Block Device Filter Rule #14	Ē						
Block Device Filter Rule #8	Ē						
Block Device Filter Rule #2	5						
<sup>2</sup> Device Filter Set #2			[] Edit 前 Dele				
-							
Rules		Included Sets					
Rules Block Device Filter Rule #3		Included Sets Empty					

Block/Allow Rule Sets

A set is a grouping of rules where the implicit first rule is to allow all USB storage devices. To create a new set, click the button "Create Rule Set" on the top right side, give it a name and then save it by pressing the Save button. To get to the rules view click the "Manage Rules" button next to the "Create Rule Set" button.

A set can also include another set making it easier to maintain one set of blocked devices for example that all other sets can inherit from.

To add a device filter set to a configuration, edit the configuration and select the device filter set from the dropdown.

## Rules

	age Rules	Q Filter currer	+ Create Rule				
Туре	Name	Applied to	Vendor	Model	Serial		
Allow	Device Filter Rule #100	Target device	Samsung	FIT Plus	>/6KVGM`#Y	🖸 Edit	前 Delete
Block	Device Filter Rule #99	Source device	Samsung	Bar Plus	+D!SO=U(V^	🖸 Edit	前 Delete
Allow	Device Filter Rule #98	Both sides	Samsung	Bar Plus	GPPLZEEC&6	🖂 Edit	前 Delete
Block	Device Filter Rule #97	Target device	Samsung	FIT Plus	AR6N5%5=DD	🖸 Edit	前 Delete
Block	Device Filter Rule #96	Source device	Samsung	FIT Plus	[`/^9 <dss!< td=""><td>🖂 Edit</td><td>前 Delete</td></dss!<>	🖂 Edit	前 Delete
Allow	Device Filter Rule #95	Both sides	Samsung	Bar Plus	\UEKTO^D<]	🖂 Edit	前 Delete
Allow	Device Filter Rule #94	Both sides	Samsung	FIT Plus	D[K'?X\$&*X	🖸 Edit	前 Delete
Block	Device Filter Rule #93	Target device	Samsung	Bar Plus	`{*Q1P.WLZ	🗹 Edit	前 Delete

#### Rules

In the Manage Rules view one can create Block or Allow rules matching on USB serial ID, USB vendor and USB model name. Each field can contain wild cards and an empty field is the same as a wild card. One can choose to apply a rule for the left, right or both sides. One can also choose to apply the rule only to the **source** or **target** side which only means something after an action has been chosen, like for example "Format device" in which case the **target** rules apply.

It should be noted that the Device Filter feature is only for USB storage devices, not for files. For that one should use the Exceptions-feature.

An example rule set in edit mode:

> settings > device filters > manage rules		▲ Save ⊗ Close
NAME Device Filter Rule #15	VENDOR Samsung	MODEL Bar Plus
serial <n[^!"7=`9< td=""><td>APPLIES TO both</td><td>TYPE Allow Block</td></n[^!"7=`9<>	APPLIES TO both	TYPE Allow Block

## A rule set in edit mode

The USB Device filter rules and rule sets get fetched by the IMPEX station each time it polls its configuration.

## Evaluation order

Evaluation order is: first the rules in the actual set and then the other included sets from the top down. See example below where the rules assigned to the station is "Blocked USB Drives 2021" with id 2.

) settings Device Filters 🗉 3 sets	Image Rules     + Create Rule Set       Q     Filter current view
<sup>3</sup> Device Filter Set #3	匚 Edit 前 Delete
Rules	Included Sets
Allow Device Filter Rule #13	<ul> <li>Device Filter Set #1</li> </ul>
Block Device Filter Rule #14	 J
Block Device Filter Rule #8	- 3
Block Device Filter Rule #2	-
<sup>2</sup> Device Filter Set #2	[] Edit 前 Delete
Rules	Included Sets
Block Device Filter Rule #3	j Empty
Block Device Filter Rule #10	

Rulesets

order	rulename
1	"20210101 drive #1"
2	"op $\#523$ usb drive"
3	"Super Safe Vendor USB"
4	"USB drive $\#1$ "
5	"Another USB drive $#2$ "
6	"yet another drive $\#3$ "
7	"another $#4$ "
8	"another $\#5$ "

## **File Filters**

If a scan engine detects a malicious file but it should be allowed, a file filter rule can be created to ensure the file passes the scan.

On ICC the scan will show that a file filter rule matched and the file linked to that scan will have information about the malware name and which file filter rule that matched.

Operation Station Name	Files	Malware	Date	File filter matches	
Network station.nervous-catcher.org	58	9	2022-10-28 18:05	1	🕞 View files
Format station.svelte-life.info	0	0	2022-10-26 04:35	0	

Three file filter rules matches found in a scan

8 Files		Q Sea	rch
'ile Name	Operation ID	Size	Filter Rule
svart.vcs	<u>150</u>	572.4 KB	File Filter Rule #68
Thecksums	E	xternal Searches	
1D5	Ē	🖞 VirusTotal	
AC5CBBA7F7E8CBF774C0B060C3CDB5D	Ē	adolus FACT	
HA1 3C692FC5CAD6AA1EA2E12716237F3758AAC386C	F	ilter Rule	
	F	ile Filter Rule #68	
HA256 1B38A92235D151A545E2FCE6CE3A73FE96FB84A3ECDEBAEDD2	491466FF6CD10		

File details with a file filter rule match

## Adding a file filter rule

Click "Manage Rules" in the File Filters view.

Requirements for a file filter rule is a name and a valid sha256sum, the description field is optional.

> settings > file filters > manage rules	⊻ Create ⊗ Cancel
NAME 	

Create file filter rule view

## Adding a file filter set

Click "Create Rule Set" in the File Filters view.

To add a file filter rule to a set, select the rule from the dropdown and press the "Add selected rule" button. It is possible to have multiple rules in a set.

It is not yet possible to include other File Filter Sets in another set but it is a planned feature.

> settings > file filters Create Rule Set			↓ Create	( Cancel
RULE SET NAME				
Rules		Included Sets		
		N/A		
Add Rule				
Select rule(s)	٢			

Create file filter set

To add a file filter set to a configuration, edit the configuration and select the file filter set from the dropdown.

## Station Identities

ı.

The "Identification" step on the IMPEX Station is when a user uses the on-screen keyboard to enter an email address, a name or a work-order item number. In the case that "Identity list completion" has been enabled for a station the list of identities on this page is used for completion on the stations.

Identities used for doing completion on the Identification step (if enabled) or for unlocking a locked station using a NFC UID tag. 100 Identities						Q Search		
	Identity	NFC	Name	Phone Number	Email			
	Linus.Nordin@gmail.com	•					🖂 Edit	前 Delet
Support	Oliver_kesson43@yahoo. com		Sandra Andersson	1751-90445	Oliver_kes com	son43@yahoo.	🗌 Edit	前 Delet
	Pontus21@gmail.com						🖂 Edit	前 Delet
Support	Viktoria.Sundberg26@ya hoo.com		Joakim Axelsson	3044-113568	Viktoria.Su hoo.com	undberg26@ya	🗹 Edit	前 Delet
Support	Joakim78@yahoo.com		Henrik Lindqvist	4323-658268	Joakim78	@yahoo.com	🖸 Edit	前 Delet
	Thomas36@gmail.com						🖸 Edit	🖞 Delet
	David_Lundin@yahoo.co m						🖸 Edit	前 Delet

Station Identities

There is nothing special about the identity entry, it can contain any string, it does not have to be an email address. Note that if the identity wants to receive scan reports through email, the entry must be an email address.

To create a new identity, click "Create Identity" on the top right.

The identity list is fetched by the IMPEX stations each time they poll their configuration if the configuration card has the identity list completion checkbox checked.

If the station is a Gen2 IMPEX station, it also has support for unlocking a station with a NFC token. The UID of the token can then be coupled with an identity by adding the UID to the identity. The last unknown NFC UID seen by a station is logged and added to the "Station" details view to assist in coupling a NFC token to an identity.

## Support Contact

If a support contact is created and selected in the Configuration, it will be visible under the Support tab on the station in the Settings page. This might be useful for organizations where the users of the station might not be aware of whom to contact in case of problems or questions.

The support contact can be set per configuration card which makes it possible to have different support contacts per organization unit.

The process to add a support contact is the same as adding a user identity, except making sure the "Support contact" checkbox is checked.

Link the support contact to the configuration and the IMPEX station will list that contact on the System Configurations view under the Support tab.

## Server Settings

The server settings page contains a separate card for each ICC server setting that can be changed.

> settings								
Server Settin	igs 🗉							
SMTP Settings	🔀 Edit	Repository	آلا E					
MAIL FROM	STATION OFFLINE MAIL TO	REPO SETUP	ICC REPO SETUP DESCRIPTION					
impex	ex1@example.com, ex2@example.	ICC -> SYSCTL	ICC using SYSCTL repo directly					
MTP SERVER HOST	SMTP SERVER PORT	SYSCTL REPO USERNAME						
127.0.0.1	25	admin_user						
SMTP SERVER USERNAME	SMTP SERVER PASSWORD							
	******	SYSCTL REPO PASSWORD						
Require TLS	SEND TEST MAIL WHEN SAVING TO:	•••••						
		PROXY						
		http://proxy.sysctl.se:3128						
LAST ERROR LOGS								
		ERROR LOGS						
	h.	Connection Refused						
		Test connection now						
		J rest connection now						

Setting cards

## SMTP Settings card

### Mail From

This field should have the address from where an email should come from, like *impex@example.com*. If there is no @ in the address, the SMTP Server Host will be appended as the hostname in the From address.

### Station Offline Mail To

On the Configuration edit card side one can choose to monitor for a station going offline. This field should contain the email address that is to receive the offline email alerts. Multiple email addresses can be added, use a comma to separate them.

#### SMTP Server Host

This hostname needs to be resolvable by the ICC server but it can also be an IP address

#### **SMTP Server Port**

The port of the SMTP server, for example 25

#### **SMTP Server Username**

If the SMTP server requires authentication, enter its username here

#### **SMTP Server Password**

If the SMTP server requires authentication, enter its password here

#### **Require TLS**

If the server requires TLS, mark this checkbox

#### Last Error Logs

Any errors that occur during mail sending using this SMTP server will be shown here. There might also be error messages in the ICC syslog.

#### Known issues

When editing the card and entering an email for sending a test email the last error log will not be updated. Reload the page to see the result.

### **Repository** card

This card controls which repository server the ICC server should fetch its updates from. The settings entered here are used by the update program which runs once per day. Incorrect information entered here will stop the ICC server from getting updates for itself, the operating system and Anti Virus definitions updates from upstream.

After entering information here, please use the Test Connection Now button to verify that you entered it correctly and that no proxy or firewall is blocking the connection. This information will automatically by shared with the stations so that they can fetch updates using the same settings.

#### ICC is repository

If the ICC is also a repository it will be noted here.

#### Server (FQDN)

The upstream repository that the server will use.

#### Proxy

Optionally proxy to use, for example http://proxy.tld:3128

#### Username

The username used for authentication to the upstream repository.

#### Password

The password used for authentication to the upstream repository.

#### Station network edit

This bundle when used will make it possible to change network settings on the stations. Note that the bundle is restricted to only run on the stations connected to the ICC and is only valid for a week. The bundle gets re-generated every Monday morning. This precaution is there to make sure a misplaced USB drive cannot be misused.

#### Station registration settings

IMPEX stations need to register with their ICC so they can be configured and managed. The registration process is

- A station connects to the ICC server it has been configured to connect to. This can either be pre-configured by SYSCTL before the IMPEX station is shipped to a customer or it can be done by the customer itself through the System Information -> Network settings view on the station. This view is editable as long as the station is not registered to an ICC or if a signify network bundle was used (see the ICC Signify card section).
- The station sends its hostname and machine id (a per station-installation unique id) to the ICC.
- An administrator on the ICC gets a bar in the GUI showing there is a new registration attempt and gets the choice to ignore or approve the registration request.
- If the station registration attempt is approved, the station gets its own unique credentials and the station will add the CA certificate used by the ICC to its trust store.

Anyone can send a registration attempt and to limit the exposure the ICC only accepts 10 registrations per default. It is also recommended to turn off the registration process once all IMPEX stations planned for are connected.

#### Open for new registrations

This is by default true but it is recommended to turn it off after all IMPEX stations planned for are registered.

#### Max open registrations

This is the maximum number of simultaneous stations that can connect to the registration API on the ICC server. This is not the maximum number of stations that can be connected to the ICC server.

This is by default 10 to avoid someone abusing the registration process being able to fill the database.

#### Blocked IP addresses

If, during the deployment of new stations, someone or something is filling up the registration slots, it can be blocked by adding it to a comma separated list of IP addresses like in the placeholder example.

### NTP servers

This card allows you to configure time sources to set the server time. The ICC supports up to three different NTP servers. The values for each server can be either IPv4, IPv6 or FQDN.

### **DNS** server

This card allows you to configure DNS servers to allow the ICC to do name resolution. The ICC supports up to three different DNS servers. The values can be either IPv4 or IPv6 addresses.

### Syslog

This card allows you to configure a remote syslog server which the ICC will send syslog messages to.

### Syslog format

There are two log level formats, default and the more detailed JSON format. The default level only informs that malware has been found and a link to the scan for further information, whereas the detailed JSON format provides more details on operations and found malware.

Oct 24 12:40:16 icc journal: ICC WARNING [log:15] Station detected malware (https://icc//v/operations?byId=20)

When JSON format is selected ICC will log detailed information about user initiated operations and detailed logs on any file that contains malware. To keep the log size down station description is truncated to a maximum of 100 characters. If a descriptions exceeds this limit, it will be shortened to 97 characters with '...' added to indicate that truncation has occured.

Syslog	🗹 Ed
SERVER	
PORT	
PROTOCOL	
SYSLOG FORMAT	
default	

#### Syslog format

An example operation JSON log message. Note that newlines have been added here for readability.

```
May 27 13:47:07 icc journal: ICC INFO [log_scan_uploaded:605]
{
    "operation_uuid": "e57791fe-599f-4316-9b31-ac7fc55296e2",
    "operation_type": "scan",
    "files_count": 3,
    "malware_count": 1,
    "total_size": 589645,
```

```
"start_time": "Tue, 28 May 2024 10:32:19 GMT",
  "end_time": "Tue, 28 May 2024 10:32:33 GMT",
  "identification": "test user 3",
  "station_type": "USB Protect",
  "machine_id": "752c470a6ddf431686a1673533c35330",
  "hostname": "station.vagrant.sysctl.se",
  "location": "Exempelby 31",
  "description": "Lorem ipsum dolor sit amet",
  "source": {
    "serial": "1-0000:00:01.2-1",
    "vendor": "QEMU",
    "model": "QEMU HARDDISK",
    "filesystem": "vfat",
    "is_bitlocker": false
  },
  "target": null
}
```

An example malware JSON log message. Note that newlines have been added here for readability.

```
May 27 13:47:07 icc journal: ICC INFO [malware_alert:578]
{
  "operation_uuid": "e57791fe-599f-4316-9b31-ac7fc55296e2",
  "identification": "test user 3",
  "station_type": "USB Protect",
  "machine_id": "752c470a6ddf431686a1673533c35330",
  "hostname": "station.vagrant.sysctl.se",
  "location": "Exempelby 31",
  "description": "Lorem ipsum dolor sit amet",
  "sha256": "9C891EDB5DA763398969B6AAA86A5D46971BD28A455B20C2067CB512C9F9A0F8",
  "filename": "/malware.ex_",
  "engines": {
    "ClamAV": "Win.Worm.Stuxnet-11",
    "ikarus": "Trojan.Win32.Stuxnet",
    "ESET": "Win32/Stuxnet.A worm",
    "F-Secure": "Trojan.TR/Drop.Stuxnet.A",
 },
  "source": {
    "serial": "1-0000:00:01.2-1",
    "vendor": "QEMU",
    "model": "QEMU HARDDISK",
    "filesystem": "vfat",
    "is_bitlocker": false
 }
}
```

#### Server

The remote server, the value can either be IPv4, IPv6 or FQDN.

#### Port

The remote port which the remote server will use to receive the syslog messages.

#### Protocol

The protocol which the remote server will use to receive the syslog message. This can either be TCP or UDP.

## Yara

YARA is a tool designed to help malware researchers identify and classify malware samples. It has been called the pattern-matching Swiss Army knife for security researchers and others.

### Introduction

Yara is a powerful tool aimed at, but not limited to, detecting malware based on analysis of file content. It uses rule files that can contain simple or advanced rules to match almost any pattern. These rule files are then used by Yara to match patterns in files.

It can for example be used to detect office documents containing certain words, exe files with specific embedded strings or obfuscated IP addresses in data files. Many threat hunting and forensics teams share IOC, Indicators Of Compromise, that can be used in writing Yara rule files to detect any threats being brought into your organization through USB drives.

### Yara rule language

Yara uses a domain specific programming language to express patterns and conditions that apply to search patterns in rules.

Rules in yara are generally composed of two distinct sections - string definitions and conditions.

An example of how a yara rule look can be see below

```
rule ExampleRule
```

```
{
    strings:
        $my_text_string = "text here"
        $my_hex_string = { E2 34 A1 C8 23 FB }
        condition:
            $my_text_string or $my_hex_string
}
```

A more complete example can look like this, where more keywords are used:

```
rule silent_banker : banker
{
    meta:
        description = "This is just an example"
        author = "yara documentation"
        date = "2022-02-02"
        threat_level = 3
        in_the_wild = true
    strings:
        $a = {6A 40 68 00 30 00 00 6A 14 8D 91}
        $b = {8D 4D B0 2B C1 83 C0 27 99 6A 4E 59 F7 F9}
        $c = "UV0DFRYSIHLNWPEJXQZAKCBGMT"
        condition:
            2 of ($a,$b,$c) and filesize > 100KB
}
```

If you plan to write yara rules for use with Impex, see the section on Custom yara rules and see the references listed in the resource section.

### Yara in Impex

By adding Yara in Impex it brings several capabilities:

- A way for sysc1l to provide scanning rules not available in any commercial malware scanner
- A way for an Impex customer to download and use publicly available Yara rules, for example as published as IoC's by CERTS or in vulnerability notes
- A way for an Impex customer to create local, unique, rules that only exists in their environment
- A way to extend Impex to not only scan for malware, but to check for other file content, e.g. policy violations, information leaks, sensitive information (PII, credit card numbers, etc)

### **Enabling Yara**

To make use of Yara in the IMPEX solution, make sure the Yara engine is enabled in the configuration card your stations use. It is listed in the Engines on the Configuration card.

### Yara view in ICC

On the Yara view page one can upload custom yara rule files.

The rule name will be prefixed with "customer\_" automatically by ICC to avoid clashes with sysctl-provided rule files potentially already present.

> settings Yara 🗉 5 rules		① Upload Yara           Q         Filter current view			
Status	Name				
Enabled	sysctl/is_pe.yar	河 Details	Ø Disable		
Disabled	sysctl/office_filetype.yar	河 Details	⊘ Enable		
Disabled	custom/some_yara_rule.yar	🦻 Details	⊘ Enable	前 Delete	

#### Listing of yara rules

After a yara rule has been uploaded to ICC it will automatically be evaluated and if it is valid. If not, it is clearly marked with an error message. If it is valid, it can then be enabled by clicking the enable button.

When such a rule matches a file being scanned it will be marked as malicious and the malware name will be "customer\_\$YOUR\_RULE\_NAME".

It is possible to view the content of a Yara rule on the server by clicking on the "Details" button associated with a specific rule. See the example below

> settings > yara

sysctl/is\_pe.yar

STATUS Enabled

import "pe"

```
// See https://yara.readthedocs.io/en/stable/modules/pe.html
rule sysctl_is_pe
{
    meta:
        author = "Gabriel Kihlman"
        date = "2021-02-02"
        description = "Matches Portable Executable files, including windows .exe files"
        condition:
            pe.is_pe
}
```

View yara rule content

### Files view in ICC

In the file listing view on the ICC server, files scanned and detected by yara rules are explicitly marked as such.

### **Curated Yara rules**

There might already be rules present provided by sysctl.

Curated Yara rules in Impex:

- will always be named "sysctl\_" to identify that these are curated rules
- will always contain some metadata describing the usage of the rule, creation date, author, usage
  will always be disabled by default. They require an explicit action from a customer to enable. This is important to avoid some of the broader rules to interfere with normal Impex usage
- cannot be deleted in the rule listing view. A curated rule can be disabled or enabled

### **Custom Yara rules**

Custom rules can perform checks for specific file content, for files that are prohibited by local policies, etc.

We encourage you to write your own rules and use them with Impex.

Custom Yara rules in Impex:

- will always be named "custom\_" to identify that these are customized rules
- can be deleted

Please note that it is possible to write rules that have a huge performance impact on the Impex scanning. For Impex users that plan to write custom rules, we recommend that you read and understand the content of the Yara performance guidelines to avoid writing problematic rules. A reference to this document is listed under resources.

#### Implementation notes

- Only stations where the configuration card has "Yara enabled" set will run the uploaded yara rules
- The ICC will prefix all customer rules with "custom\_" and will be listed in the web view with file prefix "custom"
- Curated rules supplied from Sysctl will get the prefix "sysctl\_"
- Once uploaded, all single rule files will be assembled into one big yara rule file
- This unified rule file is distributed automatically to all stations the next time they poll for updates (by default every 10 minutes)
- The rule files uploaded need to be self-contained and cannot include any other files. The include directive in yara must be avoided
- At the time of this publication the Yara version used is 4.1.3

### Limitations

Currently, Yara rules can only be used to deny or block files on an USB Protect or DataLock.

### Resources

Read more about yara and writing yara rules: https://virustotal.github.io/yara/

A good article on yara rules: https://blog.malwarebytes.com/security-world/technology/2017/09/explained-yara-rules/  $\,$ 

Another easy to read article on how yara rules are written: https://www.varonis.com/blog/yara-rules

A collection of yara performance guidelines: https://github.com/Neo23x0/YARA-Performance-Guidelines/

A description on how to write efficient yara rules: https://www.nextron-systems.com/2015/02/16/write-simple-sound-yara-rules/

A good collection of existing yara rules - Yara Rules Repository Curated by the Yara Rules Project - that can be uploaded to ICC, or used as inspiration for writing own rules: https://github.com/Yara-Rules/rules

Another collection of existing yara rules that can be uploaded to ICC: https://github.com/InQuest/awesome-yara

## DataLock

The ICC server also manages DataLock stations.

A DataLock is similar to USB Protect in functionality, but the latter works on mobile media and the previous one works with network file transports. The USB Protect is a physical kiosk computer but the DataLock is a server component providing the scanning and checking as a service on the network.

Please note - views for management of the DataLock are visible in the menus in ICC, even if you have not installed any DataLocks. Contact sysctl if you want to procure licenses for DataLock to use in your environment.

A DataLock is a service running on a scanning appliance (physical or virtual) that accepts uploads via a network protocol. When files have been uploaded the service checksums, audits and scans them and then, together with a signed report, if all checks are cleared, the DataLock sends the files onward to a customer server according to the configuration. If any AV or YARA rule is triggered, a signed report is produced and then only that gets sent onward. Malicious files can be sent to the quarantine, depending on ICC settings for that specific DataLock.

### **Configuration of DataLock**

In the DataLock part of the management server ICC, there are two views which are used to set up and configure how files are managed in the DataLock. One view is called 'flows' and the other is called 'users' or 'ssh keys'.

The DataLock station will allow a user to upload files to be scanned and then, depending on which flow the user/key belongs to, the scanned files (and the scan report) will be uploaded to the destination folder on the destination host.

Below we describe the flow and user/key view in more detail.

#### Flow view

The first view, called DataLock Flows, is used to set up the flow from when files are received by the Impex DataLock and, if all checks are cleared, the files are forwarded onto a destination. Here you can see all existing flows as well as create new flows or delete obsolete ones.

The picture below shows the Flows view. As can be seen from the example in the screen dump, we have different users, on different destination IP:s and different target directories. Also seen in the example is that some of the flows have multiple SSH keys associated with them. In those cases multiple sources can upload files to be sent through a flow to a specific destination.

> data lock Data Lock Flows E 3 flows		Anage SSH keys		Freate Flow
<ul> <li>upload @ 102.123.55.222:pub/</li> <li>Publications</li> <li>SSH public keys assigned to this flow:</li> </ul>	_		🗌 Edit	前 Delete
1 upload @ 10.44.4.2:updates/			🗌 Edit	前 Delete
SCADA/ICS internal #1				
SSH public keys assigned to this flow:				
· · · · · · · · · · · · · · · · · · ·				

### DataLock flows

To create a new flow, in the flow view, as an Impex administrator select and enter

- the destination for the scanned files and the report, an IP address
- the username for the destination address
- the directory on the destination to upload the files into
- connect the receiving transport part to an authentication method, e.g. a SSH keys
- a transport method which the files are forwarded, e.g. sftp (this is an upcoming feature not in the screenshot)
- depending on the forward method, some related account or authentication information needs to be input. This can for example be an account name and password or an SSH key

In the screen dump that shows flow key details, we see more details about a specific SSH key that is used within one of the flows. Here we see the name of the key, the fingerprint of the key and finally the actual public key.

> settings $>$ data lock flows			
Edit Data Lock Flow		⊥ Save	S Close
FLOW NAME			
software @ 192.168.1.10:presentations/			
DESTINATION IP ADDRESS			
192.168.1.10			
DESTINATION USERNAME FOR LOGIN			
software			
DESTINATION DIRECTORY FOR UPLOAD			
presentations/			
DESTINATION DESCRIPTION			
Office			
SSH PUBLIC KEYS ASSIGNED TO THIS FLOW:			
backup_sysops			
HR dep	Ð		

### Flow key detail

Clicking a listed authentication key belonging to a flow expands the view making it possible to see more details of the authentication entry for the relevant flow.

### User/SSH-Key view

Before an authentication method can be used, related info needs to be created in the other view of the DataLock the users pane. The user pane lists all authentication information uploaded into the DataLock, such as SSH keys for specific users. Click the "Manage SSH Keys" in the upper right corner to get there.

In this part of the window, you will upload an SSH key to be stored on the ICC which then gets distributed automatically to the correct DataLock.

In the example below, you see a screen dump of the popup window that is displayed and where you can paste your public ssh key and connect it to a Flow and an identity (a Contact). If the contact has an email address in its identification field one can get automatic can reports sent to it if that is enabled in the configuration card.

The ssh public keys up scanning to the SFTP need to be assigned to 7 user ssh keys	service on the IN	Add SSH public key			+ Add ssl
Name	Fingerp	SSH PUBLIC KEY	Destination flow	Created	
Pelle	SHA25	sk-ssh-ed25519@openssh.com AAAAGnNrLXNzaC1IZDI1NTE5QG9wZW5zc2guY2	2	2021-11-11 14:03	🖂 Edit
HR dep	SHA25	9tAAAAIGAzS/WoKfSUMMGVVQOLfY8+xHVS3JyX	2	2021-09-11 14:03	🖄 Edit
ICS Kalle	SHA25	p1WwysFbh3bdAAAABHNzaDo= some@key		2021-01-11 14:03	🖸 Edit
LA LA	SHA25			2021-12-11 14:03	🖒 Edit
Opa	SHA25	DESTINATION FLOW		2021-03-11 14:03	🖒 Edit
backup_sysops	SHA25	ASSOCIATED CONTACT (SCAN REPORTS GET SENT HERE)	2	2021-10-11 12:03	🖂 Edit
sysops	SHA25	2	1	2021-10-11 11:03	🖒 Edit
		¥ Save ⊗ Cancel			

### Upload SSH keys

NB - Make sure that the public SSH key is used, not a private SSH key. If you have a Linux or Unix server, the files are normally located in the directory .ssh in the user's home directory. In that directory, you copy the content from the file that contains the extension '.pub', for example 'id\_rsa.pub'.

### Flow errors

In case the upload to the remote destinations fails, the flow configuration affected will show the latest error message to help in debugging.

software @ 192.168.1.10:presentations/	
Office	
LAST REPORTED ERROR: 2023-01-13 09:53:00: Permission denied (publickey,gssapi with-mic).lost connection	-keyex,gssapi-
SSH public keys assigned to this flow:	
backup_sysops	<u></u>
HR dep	L"
Pelle	J

#### Flow destination error

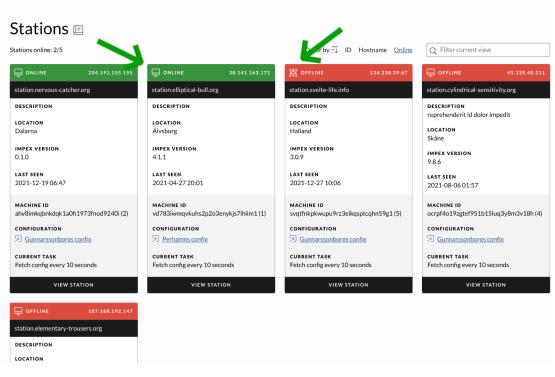
The upload to the remote destination will be re-attempted with an exponential back-off time. If the flow configuration is changed the back-off time will be reset. First retry will be after 10 seconds and then 20, 40, 80 seconds and so on. After 48 hours the upload will be canceled and files on disk will be removed. This is to avoid filling the internal disk.

The flow error will be shown for one hour even if the upload starts working again. This is to make sure intermittent errors are not missed.

### **DataLock Station**

In the ICC platform, it is possible to manage both classic USB Protect stations and DataLocks side by side.

In the following picture we see both a USB Protect station and a DataLock. The green arrows added to the screenshot show the icons that help in telling them apart. The first icon is a DataLock in a network and the other icon is an USB Protect Station. Choosing names and having a better description that in this example is also recommended.



### Icc station view

In the following picture, we zoom in (click) on the Impex DataLock and see the DataLock specific configuration items in the configuration card.

说 Datalock	nformation						<ul> <li>Show more detail</li> </ul>
STATUS HOSTNAME Offline station.svelte-life.info		IMPEX VER 3.0.9	510N	CONFIGURATION		LAST SEEN 2021-12-27 10:06	
IP ADDRESS 134.238.39.6	7	DESCRIPTION	LOCATION Halland		CURRENT TASK Fetch config every 10 secon	ds	<b>SYSTEM TIME</b> 2022-05-02 12:58
MAC ADDRES 4e:fa:92:11:9		MACHINE ID svqtfnkpkwupu9rz3eikqsp	SSH PUBLIC	KEY	DAILY STATION TOKEN		UPTIME 8h 48m 3s
22 Operation	5						
	5 Operation ID		Files	Malware	Date	File filter m	atches
			Files	Malware 0	Date 2022-10-26 04:35	File filter ma	atches
Operation	Operation ID						atches 万 View fil
Operation Format	Operation ID 149		0	0	2022-10-26 04:35	0	
Operation Format Transfer	Operation ID 149 148		0 86	0	2022-10-26 04:35 2022-10-24 10:23	0	
Transfer Format	Operation ID           149           148           135		0 86 0	0 8 0	2022-10-26 04:35 2022-10-24 10:23 2022-09-20 07:35	0 0 0	∑ View fil

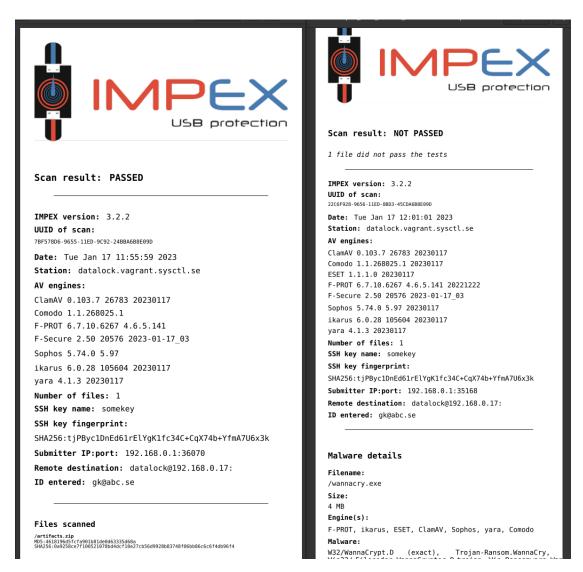
### DataLock Station view

Each DataLock station has its own public ssh key. To configure the remote server to allow the station to upload scans one downloads the SSH public key for the station from the station card and puts it into the remote servers ~user/.ssh/authorized\_keys file. After this the station can upload scanned files to the destination server. Configuring different remote destinations is done in the DataLock Flows view.

### Receipts

One thing that gets created automatically in the DataLock is electronic receipts. The receipt is also electronically signed and that signature is stored as a detached signature in a separate file. These newly created files get forwarded to the destination host as part of the flow.

By having these electronic receipts, it is possible to perform some checks and controls that files have been scanned and that the files were not manipulated during the transit. The receipt and the detached signature is extra useful if the destination is behind a Data Diode. This allows the DataLock to communicate with the receiving part behind the data diode, even if files are blocked because of malicious content. That way the receiving end can detect that files were sent, but blocked on route to the destination.



Receipts: Left example of passed and right example of not passed

The reports produced are signed with the station SSH private key and can be verified by using for example a common tool like OpenSSL:

openssl dgst -verify station\_pub\_key.pem -signature report.sig report.pdf

which will print "Verified OK" if the signature matches.

The Datalock's public key is in the "more details" view on the station card in the ICC. It is in OpenSSH format and if you want to use OpenSSL to verify signatures you first need to convert it to a PEM format that OpenSSL understands:

openssl x509 -pubkey -noout -in station\_pub\_key\_openssh.pem > station\_pub\_key.pem

### SSH keys

In the screendump below you see a view of when multiple users have had their keys uploaded to the ICC, which in turn forward the relevant keys to the DataLock that will use the keys for authentication purposes.

> DATA LOCK/SSH KEYS Data Lock SSH access keys The ssh public keys uploaded will be the ones that are allowed to upload files for scanning to the SFTP service on the IMPEX Data Lock stations. After upload a key need to be assigned to a destination flow. 7 user ssh keys					
Name	Fingerprint	Destination flow	Created		
Pelle	SHA256:llhmlm/91zce/8LsANFv4udxRM5V1hG0XVAbejsVor4	2	2021-11-11 14:03	🖂 Edit	Û
HR dep	SHA256:oVWMBa9EmJjZmol6JRQvURH+E2u2VCf8EhA5N7ZueQ8	2	2021-09-11 14:03	🖂 Edit	Û
ICS Kalle	SHA256:Q9UNQmdppm3HKRCwV9t2ZXYrDimXvdcA3zFxwwPMQRI		2021-01-11 14:03	🖂 Edit	⑪
LA LA	SHA256:i/e4BNLUNUBkFMydOYBi/hZIpJ6PAfYXIo0JcQwzi1o		2021-12-11 14:03	🖂 Edit	۵
Ора	SHA256:VkWVplb/FbOI3F1+InAFtneXJP/HaX+cJxhq0NPjD7		2021-03-11 14:03	🖂 Edit	ŵ
backup_sysops	SHA256:sPcKbHC8CU0zxN6321g5e0N1xX4A5t1ypl4AUJg7ZbY	2	2021-10-11 12:03	🖂 Edit	⑪
sysops	SHA256:AK/YSFNhZ9QLZ/GRK5vGfjH8kcX7dY39yplZVIIIQOc	1	2021-10-11 11:03	🖂 Edit	⑪

#### SSH keys for upload

The ssh public keys uploaded here will be downloaded by each DataLock station and controls who may upload files for scanning.

DataLock uses the SSH keys for authentication and require the username "datalock".

Some examples of usage:

```
$ sftp -i privkey.key datalock@datalock-ip
Connected to datalock.
sftp> put /home/user/Downloads/WannaCry2.exe
Uploading /home/user/Downloads/WannaCry2.exe to /WannaCry2.exe
                                                 100% 5144KB 165.7MB/s
                                                                        00:00
WannaCry2.exe
sftp> quit
$
$ scp -i vagrant/datalock.key -r somefiles datalock@datalock-ip:
                                                 100% 5144KB 227.1MB/s
                                                                         00:00
WannaCry2.exe
Behörighet - kopiera nycklar.odt
                                                 100% 73KB 111.7MB/s
                                                                         00:00
$
```

### SSH key generation in Microsoft Windows

To generate a new SSH key on a recent Windows machine, open a terminal and type ssh-keygen and choose a name for the key.

Please note: when prompted for a passphrase you need to decide if this is a SSH key that will be used by a script in a M2M scenario, in which you might not be able to use a passphrase on the key. There are ways to protect and store the private SSH keys in a secure way in M2M scenarios as well, but that often require additional products or additional hardware.

An example of how this is done is shown in the next screendump.

c:\Program Files\OpenSSH>ssh-keygen.exe
Generating public/private rsa key pair.
Enter file in which to save the key (C:\Users\User/.ssh/id_rsa): c:\users\user\datalock
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in c:\users\user\datalock
Your public key has been saved in c:\users\user\datalock.pub
The key fingerprint is:
SHA256.s832YqZ/DhPUyXGP81tktn0X+2UWgu70F/t80C8HnVA user@WinDev2202Eval
The key's randomart image is:
+[RSA 3072]+
0.+ E
+.+O=
·····**
S.o.*@
=0 0+%
. * *o
.++. 0.=
.=.+0 0+
+[SHA256]+

#### SSH key generation using ssh-keygen

Upload the public version of the key to the ICC and then use the built in sftp client to upload files to the station or a graphical client like  $WinSCP^5$ .

An example of how this is done with the command line variant of sftp is shown in the next screendump. Please note that the '-i' option is used to select the correct SSH key associated with this flow

c:\Program Files\OpenSSH>sftp -i c:\users\user\datalock sluss@192.168.0.10			
Connected to 192.168.0.10.			
<pre>sftp&gt; put -r c:\users\user\Downloads\dd\manualer</pre>			
Uploading c:/users/user/Downloads/dd/manualer/ to /sluss/upload4114927671/			
Entering c:/users/user/Downloads/dd/manualer/			
danfoss-ecl-100m.pdf	100% 1800	B 14.1MB/s	00:00
danfoss-ecl-9310.pdf	100% 2125	B 33.1MB/s	00:00
danfoss_ecl110_130_qg.pdf	100% 746	B 23.6MB/s	00:00
manual-siemens-rvd125_1903.cleaned-002.pdf	100% 1223	B 25.0MB/s	00:00
siemens-rva36-531-ags.pdf		B 29.4MB/s	00:00
siemens-rvs46-c2353sv1_rvs46_530_1_oem.pdf		B 73.5KB/s	00:00
snabbguide-honeywell-cm737-pptx-20120118-at.pdf	100% 867	B 13.7MB/s	00:00
sftp> exit			
c:\Program Files\OpenSSH>			

File uploads to the Impex DataLock using the command line tool sftp

An example of how the public SSH key is uploaded is done with the WinSCP variant which contains a GUI is shown in the next screendump.

<sup>&</sup>lt;sup>5</sup>GUI variant of SFTP tool for windows available here https://winscp.net

🌆 dd - sluss@192.168.0.10	- WinSCP				_		<
Local Mark Files Comm	ands Sessio	n Options Remot	e Help				
🖶 🔁 📚 Synchronize	🗩 🥜 💽	💮 💮 Queue	- Trai	nsfer Settings Default	<i>8</i> •		
📮 sluss@192.168.0.10 🗙	💕 New Se	ssion					
🏪 C: Local Di: 🝷 🚰 🝷 🛐	7 - 4	-> - 🖻 🖬 👩	2 %	😑 ur 🕶 🚰 🕶 🔽 🗸	 🔁 🗇 🏠 🍠		»
🗑 Upload 👻 📝 Edit 👻						» +	»
C:\Users\User\Downloads\d				/sluss/upload21194499			
Name	Size	Туре	Change	· · · · ·	Changed		Ri
<ul> <li>malware</li> <li>manualer</li> <li>UMDF</li> <li>Driver_Updater.exe</li> <li>Prion_v1.08_apkpure</li> <li>sddlparse.exe</li> <li>YogaDNSSetup.exe</li> </ul>	6,055 KB 7,886 KB 84 KB 8,319 KB	Parent directory File folder File folder File folder Application XAPK File Application Application	10/7/20 6/20/20 10/7/20 6/20/20 6/20/20 6/20/20 6/20/20	<b>2</b>	10/24/2022 5:16:	01 AM	TV
0 B of 21.8 MB in 0 of 7				0 B of 0 B in 0 of 0	SFTP-3	0:00:29	

File uploads to the Impex DataLock using the WinSCP GUI tool on Windows

### Alternative to Microsoft Windows sftp client

Note: the default Microsoft sftp is quite old and we recommend installing a newer OpenSSH using winget:

```
c:\> winget install Microsoft.OpenSSH.Beta
```

### **Datalock** operations

Scans being done by a DataLock will appear as a "Network" operation in the operations view in the ICC. Clicking that operation will show more detailed information on that specific event, like source IP adddress, ports, SSH keys and destination flow used.

In the screendump below, there is an example of the ICC operations view where a Network event is highlighted with a green arrow.

150 Operati	rations 🗉	Q Search				
Operation	Station Name	Files	Malware	Date	File filter matches	
Network	station.nervous-catcher.org	58	9	2022-10-28 18:05	1	万 View files
Format	station.svelte-life.info	0	0	2022-10-26 04:35	0	
Transfer	station.svelte-life.info	86	8	2022-10-24 10:23	0	√ √ View file
Transfer	station.elementary-trousers.org	30	0	2022-10-23 01:23	0	河 View file
Transfer	station.cylindrical-sensitivity.org	98	0	2022-10-22 15:22	0	√ View file
Transfer	station.cylindrical-sensitivity.org	88	0	2022-10-17 22:10	0	View file
Scan	station.nervous-catcher.org	71	0	2022-10-17 09:06	0	√ View file
Transfer	station.elementary-trousers.org	90	0	2022-10-17 04:52	0	河 View file
Transfer	station.elementary-trousers.org	98	16	2022-10-15 10:31	0	√ View file
Transfer	station.nervous-catcher.org	28	0	2022-10-12 00:19	0	河 View file
Transfer	station.elementary-trousers.org	34	0	2022-10-07 07:51	0	✓ View file
Transfer	station.cylindrical-sensitivity.org	44	5	2022-10-04 17:38	0	🦻 View file

Operations log - scan records from DataLock highlighted with green arrow

### Limitations

#### File sizes

Problem with transferred files that is of certain sizes will most probably be traced to the size of the hard disk partitions used by Impex to store the files as they are intermediary stored before forwarded to the destination. Make sure that correct capacity planning for the disk size is performed as part of setting up the DataLock.

#### Supported protocols

The current version of the DataLock only supports file transfers via SSH (sftp and scp). Other protocols will be available in later releases.

DataLock does not allow interactive login with SSH.

### Variants of the SFTP protocol

The SSH protocol exists in variants. Impex DataLock uses a newer version of the SSH protocol allowing it to use both the SFTP and SCP of the SSH protocol. Older implementations of SCP might not work with the new SSH server. There are 2 workarounds:

- 1. Upgrade to a newer version of SSH with a modern SCP implementation on the client.
- 2. Use SFTP instead of SCP on that client computer.

### Performance

Impex DataLock performance is heavily dependent on multiple issues:

- which AV scanners is used
- how many AV scanners is used
- size of files in the session
- number of files in an upload session
- specification of the hardware hosting the DataLock
- configuration of virtual environment, if setup as an virtual appliance

In the end, the performance or latency is dependent on the above mix of tasks and preconditions. It is important to understand your setup and your use case to optimize the actual performance of a flow.

Consult with sysctl if you have questions or issues on how to optimize your setup.

# **Engine Settings**

This view gives administrators the possibility to add passwords to be used by the scanning engines so that they can unpack password protected files. At the moment only the Ikarus engine has support for this so please make sure it is enabled if using this feature. The passwords are then distributed to the scanning stations that will attempt to use them while scanning password protected files. The passwords are stored encrypted at rest on the stations using the TPM but they are stored in clear text in the ICC database.

Password         Description         Created         Added by           used to transfer zip files from the customers         2022-09-21 13:32         olle         C Edit	
used to transfer zip files from the customers 2022-09-21 13:32 olle	
	前 Dele
this is what service AAA uses when it send is stuff 2021-09-23 20:32 kalle 🗌 Edit	⑪ Dele
very secret, yes 2021-09-23 20:32 olle 🗌 Edit	⑪ Dele
something even more secret 2021-09-23 20:32 en admin	前 Dele

Password list view

## **Backup and Restore**

Create backups of all data on the ICC and restore when needed.

### Backup

To create a backup simply press the create backup button, when the backup-process is completed the back up will be visible in the list.

A maximum of five backups can exist at the same time, and if a new backup is created when there is already five the oldest one will be removed and replaced with the created one.

Backups				⊕ Create backup
Name	Date	Size	Delete	Download
icc_backup996467361.zi	zip 2024-10-28 16:27	32469	前 Delete	Download

### Backup list view

### Restore

To restore from a backup upload the backup file and press restore. Remember this process is destructive and will overwrite all existing data with the data from the backup and after a successfull restore all services are restarted and you might have to login again since the login session is saved in the database.

Before the restore process is started an automatic backup will be made on what is on disk before the restore backup file is applied

### Restore

This can be used to restore a previous ICC backup. This is a destructive action which will overwrite any existing data. After a successful restore, the services will restart and you might have to login again since your login session is saved in the database which gets replaced. Note that an automatic backup will be made on what is on disk before the restore backup file is applied. This will show up here on the left after reconnecting.

<u>Clic</u>	<u>ck to upload</u> or drag a	and drop your file here.	
	① Restore	⊗ Cancel	

Restore backup

## Quarantine

The quarantine view is for looking at quarantined files and searching older scans for the same checksums and downloading files for further investigations.

Files that have been categorized as "malware" can be quarantined in the ICC, which has a dedicated quarantine area. Files are only uploaded to the quarantine if the option "Quarantine Files" has been enabled in the configuration for the specific Impex Station or Impex DataLock.

#### View

> settings Quarantine 🗉				
This view contains quarantined files. These are files found during scanning on the stations. They are zipped with a password. The password can be found in the manual. If the files are larger than 200MB they are truncated but the checksum listed is still the original checksum. 561 quarantined files			Q Filter cu	rrent view
Quarantined file	Station	Uploaded		
/2022-03- 01/073ad18e2cbd3d00aa27a93fdef6c11c7256a39674d5c7e961420dd6acec1e85.apk	2	2022-08-31 11:24	٩	万 Find files by checksum
/2022-03- 01/5e8eb8d2e1ba90756915c1a717da45749c3fbc14ae25518cd694146f6fbd7891.exe	2	2022-08-31 11:24	٢	万 Find files by checksum
/2022-03- 01/6c97c1a4e7fc851d1b7085ba70489fcae65725b825d812c52305b14304099f56.img	2 g	2022-08-31 11:24	٩	万 Find files by checksum
/2022-03- 01/4f5f82923d8cb91644a1f81f96a7cb5be0ff1c2bfdda75644d4fcd1ae2f0ce44.dll	2	2022-08-31 11:24	٩	万 Find files by checksum
/2022-03- 01/e13a056f1ba8250d266ea3e3b6790d142b92d7febb256af5f922bd2cec603e05.exe	2	2022-08-31 11:24	٩	万 Find files by checksum
/2022-03- 01/5849db5783fd9a14dc035f0940b5209f4757bfdbd3980c4e30a5ebbbbe38c519.xlsr	2 m	2022-08-31 11:24	٩	万 Find files by checksum

#### Quarantine view

In the quarantine view, it is possible to see which USB Protect or DataLock detected the malware, and which date and time it was detected.

Clicking "Find files by checksum" link will search through all earlier scanned files to see if this malware got though earlier, for example before the Anti Virus started detecting it. In the image below one can see an example like that where the scan in operation 9 did not flag this file as malware but a later scan operation with id 12, did.

### Download files from the quarantine

In the quarantine view, it is possible to download a copy of the quarantined file. This is useful if a file is to be further examined by other tools or other persons.

The downloaded quarantined files are saved as zipped and password protected files with the password "infected". This is an industry accepted password which is a 'standard' password used in the security business for storing malware in zip files.

The name of the downloaded file consist of four parts:

- First the station ID, a numeric value
- An underscore
- A compressed version of the initial file name
- The original SHA256 checksum of the infected file, as seen in the file listing in the quarantine

PLEASE NOTE: The zipped file is not ending with file extension ".zip"

### Find files by checksum

Scan #150 🗉			
1 Files			Q Search
File Name	Operation ID	) Size	Filter Rule
/groupware_bord.jpgm	<u>150</u>	883.5 KB	
Checksums		External Searches	
MD5 EB0FB5DADA3FA44B104D6F2FAABAB7B8		🖸 VirusTotal	
		🖸 adolus FACT	
SHA1 AB8D23CE4C658B6CB0D67A03ADAEEDAC2E6C20E1			
sha256 9ED9D9505EBDACABB15EA3F180F0CBD5CCBEFC22EEEC862C07E1B54FDDFB3	305E		
Engine Findings			
CLAMAY,F-SECURE,ESET W32/WannaCrypt.D, Win.Ransomware.WannaCry-6313787-0			

### Find files by checksum

To find the scan that the quarantined file came from, click "Find files by checksum" and then expand the file view and click on the number in the Operation ID column.

### Limitations

By default, Impex only uploads up to a maximum of 100 Mb of a file. If a file is larger than 100 Mb, the first 100 Mb is uploaded as a truncated file.

PLEASE NOTE: When the file is truncated the actual checksum of the uploaded file is different from the original file. We are showing the original checksum in the quarantine view

Files in the quarantine are retained for 90 days, or if the space in the quarantine has grown over 10Gb, the oldest files are purged to make space.

# Reset sides (USB ports)

To reset which USB port is on which side on an Impex station first note what the current task is set to, this will be the interval to wait before the sides are reset.

STATIONS					
station.n	ervous-catcher.or	g	l		
Generation USB Protect Information	tion			<ul> <li>Hide more details</li> </ul>	
STATUS	HOSTNAME	IMPEX VERSION	CONFIGURATION	LAST SEEN	
Online	station.nervous-catcher.org	0.1.0	Community of C	2021-12-19 06:47	
IP ADDRESS	DESCRIPTION	LOCATION	Gunnarssonborgs config 🔅	SYSTEM TIME	
204.191.155.155		Dalarna	CURRENT TASK	2022-05-02 12:58	
MAC ADDRESS 3b:a3:06:e6:b7:0f	MACHINE ID	STATION ID Fetch config every 10 secon		UPTIME 8h 48m 3s	
	ahv8imkqbnkdqk1a0fi1973fnod9240i	2	Fetch config every 10 seconds		
🖞 Retire Station			Fetch config every 10 minutes Fetch config every minute	LOAD 0.04 0.08 0.06 1/464	
			Reset sides	16614	
			Download	KERNEL	
			NETWORK EDIT SIGNIFY BUNDLE	Linux version 3.10.0- 1160.53.1.el7.x86_64	
			Download	1100.00.1.07.000_04	
Engines					
NAME		SIGNATU	RE UPDATED		
ClamAV 👼		2022-05	-02 08:42		
ESET eser		2022-05	-02 09:45		
F-Secure VV / TI	H° Ire	2022-05	-02 09:38		
		2022-05	-02 09:45		

Choose Reset Sides in the drop down menu and save. After the Reset Sides task is run, it will default back to the previous task.

After the sides have been reset they need to be configured again on the Impex station. To configure the ports just plug in an USB drive in the desired port and choose left or right. Then you need to pull out the USB drive and insert it before the change takes effect.

# Logging

The ICC logs to the syslog facility local6 which ends up in the system journal.

The log messages can be categorized into audit logs, operation log and action logs forwarded from the stations.

### System log message format

The ICC follows RFC5424 and uses the following format for logs.

#### TIMESTAMP HOSTNAME APP-NAME: MESSAGE

- **TIMESTAMP**: "Dec 24 15:00:00"
- HOSTNAME: "iccserver"
- APP-NAME: "journal"
- MESSAGE: "message string"

The ICC MESSAGE format("message string")

"ICC Priorities [Function\_name:Line\_number] Function\_message"

- ICC: Application name, always set to "ICC"
- **Priorities**: e.g. INFO, See the table below
- Function\_name: Function who generate the  $\log$
- Line\_numebr: Line number in function
- Function\_message: Function message string

Name (string)	Symbolic value
ALERT	LOG_ALERT
CRIT or CRITICAL	LOG_CRIT
DEBUG	LOG_DEBUG
EMERG or PANIC	LOG_EMERG
ERR or ERROR	LOG_ERR
INFO	LOG_INFO
NOTICE	LOG_NOTICE
WARN or WARNING	LOG_WARNING

Log example: Station GET global Yara rules

Dec 24 15:00:00 icc journal: ICC INFO [\_\_call\_\_:58] [200] \
OHrPLzYVZyrH6qgFBp0J7zJVN1V7Ue@1.2.3.4 GET /yara/global (0 bytes) took 0.263s, \
returning 0 bytes

The Function message string: "[200] 0HrPLzYVZyrH6qgFBp0J7zJVN1V7Ue@1.2.3.4 GET /yara/global (0 bytes) took 0.263s, returning 0 bytes":

- [200]: HTTP return code
- 0HrPLzYVZyrH6qgFBp0J7zJVN1V7Ue: Username accessing the API
- 1.2.3.4: IP address source
- **GET**: HTTP method
- /yara/global: URL-path
- (0 bytes) took 0.263s, returning 0 bytes: Transfer debug information

### Malware alert log

When a scan is uploaded with a malware alert the following is logged to syslog by default:

Dec 24 15:00:00 icc journal: ICC WARNING [ICC:14] Station detected malware (https://icc.domain.tld/v/operations?byId=2)

The message includes a link to the actual scan operation report on the ICC. It will not include any sensitive information about the individual or devices involved in the scan.

This log message can be changed to a json message with more extensive information on the file and malware found under Server Settings -> Syslog format.

### Station action logs

The ICC receive action logging from the stations and forward these to syslog. Note that these can contain sensitive information like device serial numbers and the identification field. These logs have the following format:

\$date \$hostname \$application: ICC \$level\_name [\$function\_name:\$line\_number] \$message

Here are some examples of log output for different actions. Note that instead of parsing these logs one can use the JSON API instead. The examples below also contain curl examples for making REST API queries to get the logged object.

### Format device action

This is what gets logged to syslog when a user formats a device on station 1.

```
Mar 25 08:03:07 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:00:14 2024): \
 user with identification "kalle@example.org" initiating "format"
Mar 25 08:03:07 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:00:14 2024): \
 starting formatting /dev/sda (filesystem: vfat, size: 1048576)
Mar 25 08:03:07 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:00:15 2024): action "format" finished
Mar 25 08:03:07 icc journal: ICC INFO [perform_create:1420] Format uploaded: id=432, operation_type=format, \
  machine_id_id=1, created=2024-03-25 08:03:07.118425+00:00, start_time=2024-03-25 08:00:14+00:00, \
  end_time=2024-03-25 08:00:15+00:00, usb_source_serial=1-0000:00:01.2-1, usb_source_vendor=QEMU, \
  usb_source_model=QEMU HARDDISK, usb_source_filesystem=vfat, uuid=f3a9a39a-f863-431e-9877-5180727b00b2, \
  impex_version=4.0.0, is_format=True
$ curl -s -u admin:xxxxxx https://192.168.0.15/operations/?id=10&details=all |jq
Ł
  "count": 1,
  "next": null,
  "previous": null,
  "results": [
    {
      "id": 10,
      "created": "2021-09-21T08:40:53.708554-05:00",
      "start_time": "2021-09-21T10:40:47-05:00",
      "end_time": "2021-09-21T10:40:50-05:00",
      "execution_time_sec": 3,
      "usb_source_serial": "1-0000:00:01.2-2",
      "usb_source_vendor": "QEMU",
      "usb_source_model": "QEMU HARDDISK",
      "usb_source_filesystem": "vfat",
      "usb_source_bitlocker": false,
      "uuid": "86A43574-1AE1-11EC-92EF-04F2748B3DCD",
      "identification": "åäääåå",
      "impex_version": "2.5.0",
      "is_format": true,
      "is_shred": false,
      "machine_id": 1
   }
 ]
```

```
}
```

### Shred device action

This is what gets logged to syslog when a user shreds a device on station 1.

```
Mar 25 08:26:04 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:25:53 2024): \
 user with identification "kalle@example.org" initiating "shred"
Mar 25 08:26:05 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:25:53 2024): starting shredding /dev/sda
Mar 25 08:26:05 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:25:54 2024): \
  starting formatting /dev/sda (filesystem: vfat, size: 1048576)
Mar 25 08:26:05 icc journal: ICC INFO [post:996] station 1 (Mon Mar 25 09:25:55 2024): action "shred" finished
Mar 25 08:26:04 icc journal: ICC INFO [perform_create:1418] Shred and format uploaded: id=434, \
  operation_type=shred, machine_id_id=1, created=2024-03-25 08:26:04.810912+00:00, \
  start_time=2024-03-25 08:25:53+00:00, end_time=2024-03-25 08:25:55+00:00, \
  usb_source_serial=1-0000:00:01.2-1, usb_source_vendor=QEMU, usb_source_model=QEMU HARDDISK, \
  usb_source_filesystem=vfat, uuid=73fc6055-84d2-4e50-96f1-c12c4e397687, impex_version=4.0.0, \
  is_format=True, is_shred=True
$ curl -s -u admin:xxxxxx https://192.168.0.15/operations/?id=11&details=all |jq
Ł
  "count": 1,
  "next": null,
  "previous": null,
  "results": [
   {
      "id": 11.
      "created": "2021-09-21T08:40:32.527276-05:00",
      "start_time": "2021-09-21T10:40:20-05:00",
      "end_time": "2021-09-21T10:40:26-05:00",
      "execution_time_sec": 6,
      "usb_source_serial": "1-0000:00:01.2-1",
      "usb_source_vendor": "QEMU",
      "usb_source_model": "QEMU HARDDISK",
      "usb_source_filesystem": "ext3",
      "usb_source_bitlocker": false,
      "uuid": "7689CA6E-1AE1-11EC-AD4E-CEF1748B3DCD",
      "identification": "ööööööö",
      "impex_version": "2.5.0",
      "is_format": true,
      "is_shred": true,
      "machine_id": 1
    7
 ]
}
```

#### Scan action

This is what gets logged to syslog when a user makes a scan and transfer on station 1.

```
Mar 25 08:40:10 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:08 2024): \
user with identification "kalle@example.org" initiating "transfer"
Mar 25 08:40:11 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: ikarus is enabled, using it
Mar 25 08:40:11 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: yara is enabled, using it
Mar 25 08:40:11 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: ClamAV is enabled, using it
Mar 25 08:40:11 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: F-PROT is enabled, using it
Mar 25 08:40:11 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: F-PROT is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: F-Secure is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: Sophos is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: Sophos is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: Sophos is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: Sophos is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: Sophos is enabled, using it
Mar 25 08:40:12 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): scan: ESET is enabled, using it
```

```
Mar 25 08:40:13 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:09 2024): \
  scan: waiting for checksum calculations to finish..
Mar 25 08:40:30 icc journal: ICC INFO [send_scan_report:877] Scan uploaded: id=436, operation_type=transfer, \
  machine_id_id=1, created=2024-03-25 08:40:30.452667+00:00, files_count=1, total_size=81856, \
  start_time=2024-03-25 08:40:09+00:00, end_time=2024-03-25 08:40:19+00:00, execution_time_sec=10, \
  usb_source_serial=1-0000:00:01.2-1, usb_source_vendor=QEMU, usb_source_model=QEMU HARDDISK, \
  usb_source_filesystem=vfat, usb_target_serial=1-0000:00:01.2-2, usb_target_vendor=QEMU, \
  usb_target_model=QEMU HARDDISK, usb_target_filesystem=vfat, uuid=8b936b36-a152-42b0-871b-7ff703cffdcb, \
  impex_version=4.0.0, av_info=ikarus,6.2.7,,106907,Mon Mar 25 08:22:59 UTC 2024|yara,4.1.3,,,\
  Mon Mar 25 08:03:06 UTC 2024 ClamAV, 0.103.11,,27224, Mon Mar 25 08:24:09 UTC 2024 F-PROT, 6.7.10.6267,,
  4.6.5.141,Wed Aug 11 06:29:55 UTC 2021|F-Secure,2.50 20576,,2024-03-22_07,Fri Mar 22 12:08:22 UTC 2024|\
  Sophos, 5.74.0, , 6.06, Thu Mar 14 14:30:23 UTC 2024 Comodo, 1.1.268025.1, ,,
 Thu Mar 14 14:30:19 UTC 2024 ESET,1.1.1.0,,28950,Mon Mar 25 08:31:31 UTC 2024
Mar 25 08:40:30 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:10 2024): scan: checksums are done
Mar 25 08:40:30 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:19 2024): scan finished, found 0 malware
Mar 25 08:40:30 icc journal: ICC INFO [post] station 1 (Mon Mar 25 09:40:24 2024): action "transfer" finished
$ curl -s -u admin:xxxxxxx https://192.168.0.15/operations/?id=12&details=all |jq
{
  "count": 1,
  "next": null.
  "previous": null,
  "results": [
    Ł
      "id": 12,
      "created": "2021-09-21T08:39:50.071342-05:00",
      "files_count": 1,
      "malware_count": 0,
      "total_size": 81856,
      "start_time": "2021-09-21T10:38:49-05:00",
      "end_time": "2021-09-21T10:39:48-05:00",
      "execution_time_sec": 59,
      "usb_source_serial": "1-0000:00:01.2-2",
      "usb_source_vendor": "QEMU",
      "usb_source_model": "DYSF",
      "usb_source_filesystem": "vfat",
      "usb_source_bitlocker": false,
      "usb_target_serial": "1-0000:00:01.2-1",
      "usb_target_vendor": "QEMU",
      "usb_target_model": "HARDDISK",
      "usb_target_filesystem": "ext3",
      "usb_target_bitlocker": false,
      "uuid": "407C2A52-1AE1-11EC-BC83-3FF1748B3DCD",
      "identification": "someuser@example.com",
      "impex_version": "2.5.0",
      "exception_count": 0,
      "av_info": "F-PROT,6.7.10.6267,,4.6.5.141,2021-09-11 00:17:41|yara,4.1.0,,,2021-09-21 13:58:31|\
                  Comodo,1.1.268025.1,,,2021-09-20 11:22:09|F-Secure,1.0 build 0069,,2021-09-21_01,\
                  2021-09-21 10:24:04|ESET,1.1.1.0,,,2021-09-21 13:36:27|\
                  ClamAV,0.103.3,,26298,2021-09-21 14:00:37|Sophos,5.74.0,,5.87,2021-09-21 13:45:36",
      "is_format": false,
      "is_shred": false,
      "machine_id": 1
   }
 ]
}
```

Further, getting the files for that scan can be done with

```
$ curl -s -u admin:xxxxx https://192.168.0.15/files/?id=12|jq
```

```
{
    "count": 1,
    "next": null,
    "previous": null,
    "results": [
    {
        "id": 7,
        "file_name": "/jagm-testing.jpg",
        "file_size": 81856,
        "md5": "7bc36b22c88cd76eb78f06dc8753d475",
        "sha1": "5ac1cb2da7401706472d47577042dcb283936720",
        "sha256": "5896f1110e7007523919b3951dee966ee23fa5a50f4eb64df1a14b54dd33a2b0",
        "scanreport_id": 12,
    }
  ]
}
```

Note: the logging format and object fields can change between major releases.

## Workflows

This chapter contains a compilation of recommended workflows when using the ICC together with IMPEX Stations. These workflows help a user to better administer the fleet of Impex devices.

Workflows described here includes:

- Registering a new Impex station
- Enabling the Scan Only feature
- Enabling the Format Only feature
- Create a USB device filter block and allow list
- Configure Email on Malware Alerts
- Configuring the SMTP Server Settings
- Configure Email Alerts

### **Registering a new IMPEX Station**

When a new IMPEX Station is connected it will register with the ICC but it is not enough for it to become active.

	IP	Date	
y4i3ajvdeqjbtt6n8np	192.168.0.55	2022-05-31 09:54	Approve Delete
ame			
	$\square$		
	y4l3ajvdeqibttón8np ume	y4i3ajvdeqjbtt6n8np 192.168.0.55	y4(33)ydeqijbt(6n8np 192.168.0.55 2022-05-3109-54

Station registration list

An administrator needs to look at the registration and approve or delete it. A station card is only created if an admin approves the registration. This is also an appropriate time to edit<sup>6</sup> the title, location and description of the IMPEX Station to make it easier to identify. The title is automatically created from the hostname of the IMPEX Station and its IP address which in most cases is a bit too long but serves its purpose of initial identification.

To approve a station, login as user "admin" and click the "Approve" button on the top right corner after reviewing the station registration details.

It is possible, and recommended, to turn off registrations after all IMPEX stations planned for are connected. This is done in the Server Settings view.

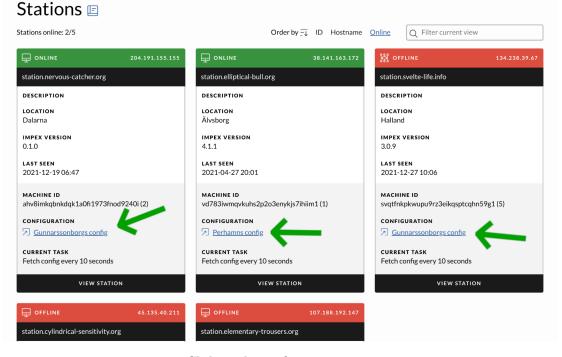
### Enabling the Scan Only feature

By default one needs to use two USB drives with the IMPEX Station. The concept being that one should use an internal easily recognisable USB drive as the target and then the external "dirty" USB drive as the source. But it is also possible to use only one side of the IMPEX Station if "Show scan option" is enabled in the configuration.

How to enable "Show scan option":

 $<sup>^6\</sup>mathrm{To}$  edit a station go to "View station" from the Station card

- Click on the stations configuration name
- Click "Edit" and make sure the check-box "Show Scan Option" is checked
- Click the "Save" button

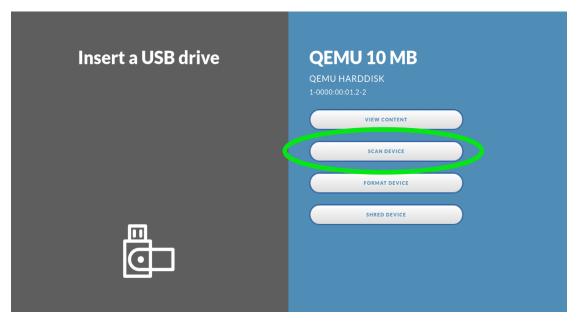


Click on the configuration name

ngines	Station functions		Station behaviour		
ClamAV	Require Identification	SUPPORT CONTACT	Upload File Meta		DEFAULT LOCALE
Comodo	Email Scan Reports		Offline Monitoring		en-GB
ESET	Identity List Completion	COLOR LEFT SIDE	Quarantine Files		PAUSE SYSTEM UPDATES UNTIL
F-Prot (legacy)	Sound Enabled		Send Application Logs		mm/dd/yyyy
Sophos	Show Format Option	COLOR RIGHT SIDE	Screensaver timeout	off	PAUSE ENGINE UPDATES UNTIL
Ikarus	Show Shred Option		Lock station		mm/dd/yyyy
Yara	Show Scan Option	Stations using this Config			MALWARE ALERTS
Trend Micro	Print Receipt				

Show Scan Option

The "Scan Only" feature will now be active the next time the station fetches its config which depends on how often it is set to fetch its config.



View on station with "Show scan Option" enabled

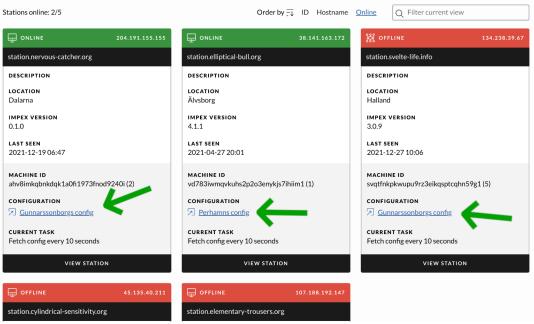
### Enabling the Format Only feature

It is possible to use the IMPEX Station to format USB drives, using any side of it. For this option to appear when a single USB drive is inserted, it needs to be enabled on the ICC for that station's configuration. This setting is called "Show Format Option" on the configuration card.

Step by step on how to enable it for a station:

- Click on the stations configuration name
- Click "Edit" and make sure the check-box "Show Format Option" is checked
- Click the "Save" button

## Stations 🗉

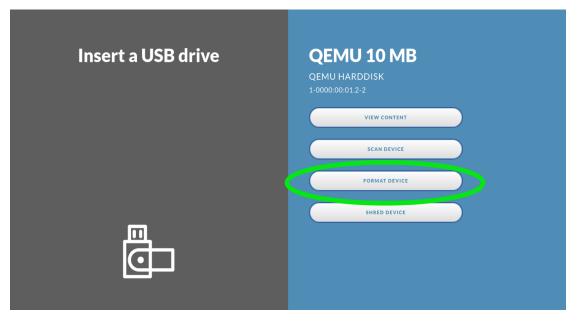


Click on the configuration name

Engines	Station functions		Station behaviour		
ClamAV	Require Identification	SUPPORT CONTACT	Upload File Meta		DEFAULT LOCALE
Comodo	Email Scan Reports		Offline Monitoring		en-GB
<ul> <li>ESET</li> </ul>	Identity List Completion	COLOR LEFT SIDE	Quarantine Files		PAUSE SYSTEM UPDATES UNTIL
F-Prot (legacy)	Sound Enabled		Send Application Logs		mm/dd/yyyy
Sophos	Show Format Option	COLOR RIGHT SIDE	Screensaver timeout	off	PAUSE ENGINE UPDATES UNTIL
Ikarus	Show Shred Option		Lock station		mm/dd/yyyy
Yara	Show Scan Option	Stations using this Config			MALWARE ALERTS
Trend Micro	Print Receipt				

Show Format Option

The "Format Only" feature will now be active the next time the station fetches its config which depends on how often it is set to fetch its config.



View on station with Format Only enabled

## Create a USB device filter block and allow list

In this workflow (Device Filters can be found in the menu under Settings -> Device Filters) we have a scenario where external USB devices are not allowed on the corporate network. Only a certain vendor and model is allowed and one is only allowed to bring files into the site, no exporting of files.

The implicit rule is to allow all drives which means it makes sense to start with a block all rule and then add allow list rules for what is allowed. Thus we want to:

- Start with one block all rule
- Then add one allow any as a **source** drive rule since the external drives can be of any brand
- Then add one allow only a certain model and vendor as the **target** drive rule

To group these rules we first need to create a rule set.

Create a set.

> settings Device Filters 🗉 3 sets		Manage Rules     + Create Rule Set     Q. Filter current view
Device Filter Set #3		乙 Edit
Rules		Included Sets
Allow Device Filter Rule #13		Device Filter Set #1
Block Device Filter Rule #14		
Block Device Filter Rule #8	.7	

See and create rules

After naming the set, save it. Now we are ready to create rules for the set. Click the "Manage Rules" and then "Create Rule".

> settings > device filters Create Rule Set	<u>↓</u> Create ⓒ Cancel
RULE SET NAME	
Rules	Included Sets
Add Rule	Add Rule Set
Select rule(s)	Select set(s) ©

Create Rule view

Click the create rule. Lots of fields to fill in and no room for errors, lets see what the model and vendor we want to allow is called by looking at an existing **Operation** done with one of the USB devices we want to allow.

Operation 150 Operations	ns 🗉				Q Search	
Operation Station	lame	Files	Malware	Date	File filter matches	
Network station.n	ervous-catcher.org	58	9	2022-10-28 18:05	1	✓ View files
Format station.st	velte-life.info	0	0	2022-10-26 04:35	0	
Transfer station.st	velte-life.info	86	8	2022-10-24 10:23	0	✓ View files
Transfer station.e	lementary-trousers.org	30	0	2022-10-23 01:23	0	➢ View files
Transfer station.c	ylindrical-sensitivity.org	98	0	2022-10-22 15:22	0	✓ View files
Operation Data			Device Infor	mation		
FILE COUNT	EXECUTION TIME		SOURCE SER	IAL	TARGET SERIAL	
98	37m 0s		AC BFWUA	&Z	X5IM+DE\YZ	
MALWARE COUNT	START TIME		SOURCE VEN	idor 🌙	TARGET VENDOR	
0	2022-10-22 15:22		Samsung		Samsung	
TOTAL SIZE	END TIME		SOURCE MOI	DEL	TARGET MODEL	
38.6 MB	2022-10-22 15:59		Bar Plus		FIT Plus	
万 File list as CSV	√ View as PDF		source File exfat	SYSTEM	TARGET FILESYSTEM exfat	
Station Information at the	time of the operation					
STATION ID	UUID OF OPERATION		IDENTIFICAT	ION	IMP	EX VERSION
4	24f25b19-5be1-4780-b1df-265389a	7e5a2	Lisa_Lundbe	rg@gmail.com	9.8.4	6

Device information from an operation

Go to an existing Operation and take note of the vendor and model, in this case *Samsung* and *Bar Plus*.

Now go back to the rules page by clicking "Device Filters" in the menu and then "Manage Rules. Then create the first block all rule.

> settings > device filters > manage rules Create Rule		
NAME block ALL devices by default SERIAL	VENDOR APPLIES TO both	MODEL TYPE Allow Block

Block all rule

Then create the rule to allow all drives to be used as a source device.

Create Rule	⊻ Create ③ Cancel
NAME     VENDOR       external devices	MODEL TYPE Allow Block

Allow all as source

Now create the rule for allowing only the company drive to be the destination, target, drive.

> settings > device filters > manage rules		⊻ Create ⊗ Cancel
NAME company devices SERIAL	VENDOR APPLIES TO target	TYPE Allow Block



Fill in the model and vendor with the information that we took note of from the Operations page earlier. Now all rules have been created that we need for building our set.

	) device filters age Rules					+ o	Create Rule
Туре	Name	Applied to	Vendor	Model	Serial		
Allow	Device Filter Rule #100	Target device	Samsung	FIT Plus	>/6KVGM`#Y	🖸 Edit	ប៉ំ Delete
Block	Device Filter Rule #99	Source device	Samsung	Bar Plus	+D!SO=U(V^	🖾 Edit	ພື Delete
Allow	Device Filter Rule #98	Both sides	Samsung	Bar Plus	GPPLZEEC&6	🖾 Edit	៉ា Delete
Block	Device Filter Rule #97	Target device	Samsung	FIT Plus	AR6N5%5=DD	🖾 Edit	前 Delete
Block	Device Filter Rule #96	Source device	Samsung	FIT Plus	[`/^9 <dss!< td=""><td>🖾 Edit</td><td>前 Delete</td></dss!<>	🖾 Edit	前 Delete
Allow	Device Filter Rule #95	Both sides	Samsung	Bar Plus	\UEKTO^D<]	🖂 Edit	间 Delete
Allow	Device Filter Rule #94	Both sides	Samsung	FIT Plus	D[K'?X\$&*X	🖂 Edit	前 Delete
Block	Device Filter Rule #93	Target device	Samsung	Bar Plus	`{*Q1P.WLZ	🖂 Edit	ற் Delete
Allow	Device Filter Rule #92	Source device	Samsung	FIT Plus	)D06K''22@	🖾 Edit	前 Delete
Allow	Device Filter Rule #91	Target device	Samsung	FIT Plus	ZR)1-QM'S/	🖸 Edit	🖞 Delete
Allow	Device Filter Rule #90	Target device	Samsung	Bar Plus	ZYG{YZRMDE	🖂 Edit	🖞 Delete
Block	Device Filter Rule #89	Both sides	Samsung	Bar Plus	W3GZXNO1M^	🔀 Edit	យំ Delete

# Overview of all rules

Go back to device filter sets and click "Edit" on the set to update. Click "Show rule(s)" to open the list of rules and click the one to add. After that rule is selected press "Add selected" to add it to the device  $\sec^7$ .

<sup>7</sup>It is important that only one rule is added at the time to make the order correct

## WORKFLOWS

Create Rule Set	⊻ Create ⓒ Cancel
RULE SET NAME USB Policy A	
Rules	Included Sets
Add Rule	Add Rule Set
Select rule(s)	Select set(s)
Device Filter Rule #1	
Device Filter Rule #2	
Device Filter Rule #3	
Device Filter Rule #4	
Device Filter Rule #5	
Device Filter Rule #6	
Device Filter Rule #7	
Device Filter Rule #8	
block ALL devices by default	
external devices	
company devices	
+ Add Selected ③ Close	

# Add rule to set

The final rule set then looks like following (do not forget to click "Close" to make sure it gets saved):

ī

Create Rule Set			⊻ Create ⊗ Car
RULE SET NAME USB Policy A			
Rules		Included Sets	
Block ALL devices by default	C		
Allow external devices	c		
Allow company devices	ũ		
Add Rule		Add Rule Set	

Final rule set

To activate this rules et for a configuration go to the configurations view and click "Edit" on the configuration to update. Select the rule set in the "Device Filters" drop down.

### WORKFLOWS

Ingines	Station fun			St	ation behaviour		
<sup>1</sup> Gunnarsso	nborgs cor	nfig				[] Ed	it 🕀 Show Advanced Setting
		PDF attachment	٢	full file listing	¢	]	
		🖂 EMAIL SCAN REP	ORT TYPE	PAPER RECEI	РТ ТҮРЕ		
			٢	exfat	÷		
	7	FILE FILTER SET		DEFAULT FILESYS	TEM		isable temporary file storage
https://repo.speedy-wa	allaby.se	Device Filter Set #1		Asia/Kolkata	¢		dev Rules Enabled
Advanced Settings		DEVICE FILTER SET		TIMEZONE		. н	ide Network Information
Trend Micro	Print R	eceipt					
🗌 Yara	Show S	can Option	Stations using this Co	onfig			MALWARE ALERTS
🗌 Ikarus	Show S	hred Option			] Lock station		mm/dd/yyyy
<ul> <li>Sophos</li> </ul>	Show F	format Option	COLOR RIGHT SIDE	_	reensaver timeout	0	PAUSE ENGINE UPDATES UNTI
<ul> <li>F-Prot (legacy)</li> </ul>	_	Enabled	COLOR LEFT SIDE		Send Application Log	S	PAUSE SYSTEM UPDATES UNT mm/dd/yyyy
ESET	Identit	y List Completion			Quarantine Files		

Selected rule set

Click "Save Config" to enable it and wait for the next time the station fetches its config for it to be active out on the scanning stations.

When a user is trying to use another target drive than the allowed one the screen will go red with a message saying it got blocked by rule 11 since that is the default block all rule we started with in our example.

## **Configure Email on Malware Alerts**

To get email alerts the ICC server must first be able to send email via the company email server.

### Configuring the SMTP Server Settings

By default the SMTP settings used are 127.0.0.1 and port 25 which means the ICC server can only deliver email locally. To be able to send Malware Alerts and Reports to a company email address one needs to update these settings to point to a SMTP server that the ICC server can use to deliver the email alerts.

First off make sure the company firewalls are allowing the ICC server to connect to the mail server.

When that is done it is time to configure the ICC to use it, it is located under Settings -> Server Settings.

• Click Edit

> settings Server Settir	ngs 🗉		
SMTP Settings	⊥ Save	Repository	Ľ
MAIL FROM	STATION OFFLINE MAIL TO	REPO SETUP	ICC REPO SETUP DESCRIPTION
icc@icc.example.org	admin@icc.example.org	ICC -> SYSCTL	ICC using SYSCTL repo directly
SMTP SERVER HOST	SMTP SERVER PORT	SYSCTL REPO USERNAME	
icc.example.org	25	guing in the	
SMTP SERVER USERNAME	SMTP SERVER PASSWORD		
	•••••	SYSCTL REPO PASSWORD	
Require TLS	SEND TEST MAIL WHEN SAVING TO:	•••••	
	admin@icc.example.org	PROXY	
		example: http://proxy.tld:3128	
LAST ERROR LOGS			
		Test connection now	
	a a a a a a a a a a a a a a a a a a a		
Station registration settings	Edit   NTP servers	C Edit DNS	Syslog
		servers	

Editing settings

• Click Save Settings (note that we have added an invalid test email)

Server Settin	gs 🗉			
SMTP Settings	C Edit	Repository		
IAIL FROM	STATION OFFLINE MAIL TO ex1@example.com, ex2@example.	REPO SETUP No setup	٢	ICC REPO SETUP DESCRIPTION
MTP SERVER HOST doesnotwork.sysctl.se	SMTP SERVER PORT			
SMTP SERVER USERNAME	SMTP SERVER PASSWORD			
Require TLS	SEND TEST MAIL WHEN SAVING TO:			
AST ERROR LOGS				
11:24.42: [Errno -2] Name or ser	vice not known			
	*			
Station registration settings	Image: Left control in the server	C Edit DNS	🖂 Edit	Syslog

Error notification

- We can see the error message in the "Last Error Logs" text area, in this case the email-server reported back that no such address exists
- Click Edit Settings and enter a correct test email address and click "Save Config"

Fron	1 do-not-r	eply@rom	nab.com🏠	
Subjec	t ICC test	mail		
Т	o Me <gk⊚< th=""><th>promab.co</th><th>om&gt;🚖</th><th></th></gk⊚<>	promab.co	om>🚖	
test	mail			

Error notification

• This time we get a test email which means that all is fine with the setup

## **Configure Email Alerts**

Now that the email server settings are correct, it is time to configure the malware alerts.

• Choose *Configurations* in the menu and click *Edit Config* on the configuration card belonging to the Station or Stations where Malware Alerts should be activated

Engines       Station functions       Station behaviour            ClamAV	> SETTINGS Configurations	ations 🗉				Q Filter	+ Create Co	onfiguration	
Image: Construct of Constr	1 Anonymous					⊥ Save	⊗ Cancel	前 Delete	
Image: Comodo       Email Scan Reports       Image: Comodo       English         Image: Comodo       English       English       English         Image: Comodo       Identity List Completion       COLOR LEFT SIDE       Quarantine Files       PAUSE SYSTEM UPDATES UN mm/d/yyyy         Image: Comodo       Sound Enabled       Image: Color Right SiDE       Screensaver timeout       Image: Color Right SiDE       PAUSE ENGINE UPDATES UN mm/d/yyyy         Image: Color Right SiDE       Screensaver timeout       Image: Color Right SiDE       Screensaver timeout       Image: Color Right SiDE         Image: Varia       Show Scan Option       Stations using this Config       Matware@sysctl.se       Matware@sysctl.se         Advanced Settings       Device Filter SET       Timezone       Hide Network Information         https://       Europe/Stockholm       Udev Rules Enabled       Disable temporary file storage	Engines	Station functions			Station behaviour				
Image: Section of the section of th	ClamAV	Require Identification	SUPPORT CONTACT		Upload File Meta		DEFAULT LOCALE		
COLOR LEFT SIDE       PAUSE SYSTEM UPDATES UN         PAUSE SYSTEM UPDATES UN       mm/dd/yyyy         Sophos       Show Format Option       COLOR RIGHT SIDE       Screensaver timeout       0         PAUSE ENGINE UPDATES UN       mm/dd/yyyy       PAUSE ENGINE UPDATES UN       mm/dd/yyyy         Ikarus       Show Shred Option       Lock station       MALWARE ALERTS         Yara       Show Scan Option       Stations using this Config       MALWARE ALERTS         Trend Micro       Print Receipt       Malware@sysctl.se         Advanced Settings       Device Filter SET       TIMEZONE       Hide Network Information         https://       Europe/Stockholm       Udev Rules Enabled       Disable temporary file storage	Comodo	Email Scan Reports		0	Offline Monitoring		English	0	
F-Prot (legacy)       I sound Enabled       Image: So			COLOR LEFT SIDE		Quarantine Files				
Ikarus       Show Shred Option       Lock station       PROSE tensine or Dates on mm/dd/yyyy         Yara       Show Scan Option       Stations using this Config       MALWARE ALERTS         Trend Micro       Print Receipt       malware@sysctl.se         Advanced Settings       Device Filter set       Timezone       Hide Network Information         https://       Europe/Stockholm       Udev Rules Enabled       Disable temporary file storage					Send Application Logs				
It Rails       Show Scan Option       Stations using this Config       MALWARE ALERTS         Image: Trend Micro       Print Receipt       Malware@sysctl.se         Advanced Settings       Device Filter set       Timezone       Hide Network Information         https://       Europe/Stockholm       Image: Udew Rules Enabled       Disable temporary file storage	<ul> <li>Sophos</li> </ul>	Sophos Show Format Option			Screensaver timeout 0	0	PAUSE ENGINE UPDATES UNTIL		
Trend Micro       Print Receipt         Advanced Settings         PROXY SERVER       DEVICE FILTER SET         Inttps://       Europe/Stockholm         FILE FILTER SET       DEFAULT FILESYSTEM	Ikarus	Show Shred Option			Lock station		mm/dd/yyyy		
Advanced Settings  PROXY SERVER  DEVICE FILTER SET  TIMEZONE  Hide Network Information  Europe/Stockholm  U Udev Rules Enabled  FILE FILTER SET  DEFAULT FILESYSTEM  Disable temporary file storage	Yara Show Scan Option		Stations using this Config				MALWARE ALERTS		
PROXY SERVER       DEVICE FILTER SET       TIMEZONE       Hide Network Information         https://       Europe/Stockholm       Udev Rules Enabled         FILE FILTER SET       DEFAULT FILESYSTEM       Disable temporary file storage	Trend Micro	Print Receipt				7	malware@sysctl.s	se	
https://       Image: Constraint of the storage         FILE FILTER SET       DEFAULT FILESYSTEM	Advanced Settings				-				
FILE FILTER SET     DEFAULT FILESYSTEM	PROXY SERVER	DEVICE FILTER SET	ті	IMEZONE		🗌 Hi	ide Network Informa	tion	
FILE FILTER SET DEFAULT FILESYSTEM	https://		C 4	Europe/Sto	ckholm 🗊	V U	dev Rules Enabled		
		FILE FILTER SET	DE	EFAULT FILE	SYSTEM		isable temporary file	storage	
					() ()				

Malware notification

- Fill in a comma separated list of emails like in the image
- Save config

### Troubleshooting

In case no emails are received even though a malware was found in a scan please go to the *Server Settings* menu and look at "Last Error Logs" for clues.

) settings Server Settin	igs 🗉		
SMTP Settings	🖂 Edit	Repository	
MAIL FROM	STATION OFFLINE MAIL TO	REPO SETUP	ICC REPO SETUP DESCRIP
impex	ex1@example.com, ex2@example.	No setup	
SMTP SERVER HOST	SMTP SERVER PORT		
doesnotwork.sysctl.se	25		
MTP SERVER USERNAME	SMTP SERVER PASSWORD		
	•••••		
Require TLS	SEND TEST MAIL WHEN SAVING TO:		
LAST ERROR LOGS			
11:24.42: [Errno -2] Name or set	rvice not known		
	<i>w</i>		
	5 / F //	57.5%	
Station registration settings	Edit NTP servers	C Edit DNS	Syslog
		servers	

Error notification

Note that the "Not Working" label will stay on the SMTP Settings Card until an email was successfully sent. This means even if an incorrect config was fixed it will say "Not working" until a test message is sent or a malware alert email was sent.

# ICC API

ICC uses a REST-like JSON API which means everything one can do through the ICC GUI can also be done through the REST API.

There is no extensive documentation on the API and we reserve the right to adjust it over major releases. Also note that the REST endpoints do not go through any extensive testing. The general recommendation when scripting against the ICC is to use the Network tab in the Web Developer view in your favorite browser, do an operation manually, copy the sent JSON object and then go from there.

We will document use cases as we get customer requests for it. Below are examples of managing DataLock settings, first using curl and then a complete python script more suitable for integrating into ansible scripts and the like.

## Creating DataLock flows

\$ cat << EOF > flow.json

```
{
  "ip": "100.69.0.17",
  "description": "remote machine #1",
  "username": "remoteuser",
  "directory": "uploaddir"
}
EOF
$ curl -uadmin:pass -d@./flow.json https://icc/network_flows/ | jq
{
  "id": 25,
  "ip": "100.69.0.17",
  "username": "remoteuser",
  "description": "remote machine #1",
  "directory": "uploaddir",
  "errors": "",
  "host_key": "",
  "host_key_policy": 0
}
```

# Uploading DataLock SSH keys

```
$ cat << EOF > key.json
{
  "public_key": "ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAIbmlzdHAyNTY
  AAABBBIEuXnWw9W6JmSTrMOF+7ig9Y3geeLtSz1i1USufphqOkVyQWZwNFu7O5ZEysWR/puGfo2uJ9W9CfhF
  b56LApMI=",
  "name": "user key #32",
  "flow_id": 25
}
EOF
$ curl -uadmin:pass -H "Content-Type: application/json" -d@key.json https://icc/ssh_keys/ | jq
{
  "id": 29,
  "created": "2023-11-22T13:56:04.473095Z",
  "public_key": "ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAIbmlzdHAyNTYAAA
  BBBIEuXnWw9W6JmSTrMOF+7ig9Y3geeLtSz1i1USufphqOkVyQWZwNFu705ZEysWR/puGfo2uJ9W9CfhFb
  56LApMI=",
  "fingerprint": "SHA256:dctaZd1ci04DoZSE9ok6q35cyqmgw+Hp2zOAPhFNaiQ",
  "name": "user key #32",
  "destination_flow": null,
  "identity": null
}
```

## Example python script managing DataLock flows and SSH keys

Example run:

```
./icc_create_flow_add_keys.py admin xxxxx 1.2.3.4 icc
[*] logged in
[*] creating new flow..
[*] created flow with id 17
[*] created flow with id 17
[*] created a new ssh key..
[*] created ssh key, uploading key attached to flow 17
[*] ssh key uploaded succesfully with key id 18
[*] create 10 ssh keys with no flow attached initially..
[*] created 10 keys with no flow, now setting flow id on them..
[*] attached 10 keys to flow 17
```

```
Code:
```

#!/usr/bin/python3

```
import os
import sys
import json
import urllib3
import tempfile
import logging
import requests
# only ignore cert warnings if you know what you are doing
# urllib3.disable_warnings()
if len(sys.argv) < 5:</pre>
   print("./program username password proxy icc")
   sys.exit(1)
username = sys.argv[1]
password = sys.argv[2]
proxy = sys.argv[3]
icc = sys.argv[4]
if icc.startswith("http"):
   print("wrong format on icc, read the code.. ")
   sys.exit(1)
if proxy.startswith("http"):
   print("wrong format on proxy, read the code.. ")
    sys.exit(1)
proxy = f"http://{proxy}:3128"
os.environ["HTTPS_PROXY"] = proxy
icc = f"https://{icc}/"
logindata = {"username": f"{username}", "password": f"{password}"}
```

```
logging.basicConfig()
def ensureOk(resp):
    if resp.status_code != 200 and resp.status_code != 201:
        print("request failed, exiting. http status code and message is:")
        print(resp.content, resp.status_code)
        sys.exit(1)
def getcsrftoken(session):
   resp = session.get(icc)
    ensureOk(resp)
    content = resp.content.decode("utf-8")
    idx = content.find('csrfmiddlewaretoken" value="')
   idx += len('csrfmiddlewaretoken" value="')
    endidx = content[idx:].find('"')
    csrfmiddlewaretoken = content[idx : idx + endidx]
   return csrfmiddlewaretoken
def createSSHKey():
   path = tempfile.mkdtemp(dir="/tmp")
   os.system(f"ssh-keygen -q -t ecdsa -f {path}/foo -N ''")
   return open(f"{path}/foo.pub", "r").read()
try:
    session = requests.Session()
    # only ignore cert warnings if you know what you are doing
    # session.verify = False
   csrfmiddlewaretoken = getcsrftoken(session)
   logindata["csrfmiddlewaretoken"] = csrfmiddlewaretoken
   resp = session.post(icc + "login", headers={"Referer": icc}, data=logindata)
    ensureOk(resp)
   print("[*] logged in")
    cookies = session.cookies.items()
   icc_headers = {"Referer": icc, "X-Xsrf-Token": cookies[0][1]}
   print("[*] creating new flow..")
   flow = {
        "ip": "100.69.0.17",
        "description": "remote machine #1",
        "username": "remoteuser",
        "directory": "uploaddir",
   }
   resp = session.post(icc + "network_flows/", headers=icc_headers, data=flow)
    ensureOk(resp)
```

```
tmp = json.loads(resp.content)
   flow_id = tmp["id"]
   print(f"[*] created flow with id {flow_id}")
   print("[*] create a new ssh key..")
   pubkey = createSSHKey()
   print(f"[*] created ssh key, uploading key attached to flow {flow_id}")
    # create ssh key json object
   key = {"destination_flow": flow_id, "name": "some key "}
   key["public_key"] = pubkey
   resp = session.post(icc + "ssh_keys/", headers=icc_headers, data=key)
    ensureOk(resp)
   tmp = json.loads(resp.content)
   key_id = tmp["id"]
   print(f"[*] ssh key uploaded succesfully with key id {key_id}")
   print("[*] create 10 ssh keys with no flow attached initially..")
   keys = []
   for i in range(0, 10):
        pubkey = createSSHKey()
        # create ssh key json object
        key = {"name": f"key {i}"}
        key["public_key"] = pubkey
        resp = session.post(icc + "ssh_keys/", headers=icc_headers, data=key)
        ensureOk(resp)
        tmp = json.loads(resp.content)
        keys.append(tmp["id"])
   print(f"[*] created 10 keys with no flow, now setting flow id on them..")
    for i in keys:
        resp = session.put(
           icc + f"ssh_keys/{i}",
            headers=icc_headers,
            data={"destination_flow": flow_id},
        )
        ensureOk(resp)
   print(f"[*] attached 10 keys to flow {flow_id}")
except Exception as ex:
   print("[x] unknown failure", str(ex))
```